

Buckeye, AZ

The National Community Survey

Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Buckeye. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 307 residents of the City of Buckeye collected from May 20th, 2022 to July 5th, 2022. The margin of error around any reported percentage is 6% for all respondents and the response rate for the 2021 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Buckeye.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Buckeye’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Buckeye residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Buckeye’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Buckeye’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2021 ratings compare to other communities’ ratings from the past five years.

Methods

Selecting survey recipients

All households within the City of Buckeye were eligible to participate in the survey. A list of all households within the zip codes serving Buckeye was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Buckeye households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Buckeye boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 6 districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey...

Conducting the survey

The 2800 randomly selected households received mailings beginning on May 17th, 2022 and the survey remained open for 7 weeks. For the 2,800 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 4% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,686 households that received the invitations to participate, 307 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Buckeye survey is no greater than plus or minus 6 percentage points around any given percent reported for all respondents (307 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Buckeye. The open participation survey was identical to the probability sample survey with two small updates it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 24th, 2022. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Buckeye. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	7%	31%	32%
	35-54	20%	40%	39%
	55+	73%	29%	29%
Area	District 1	9%	12%	12%
	District 2	8%	10%	11%
	District 3	11%	15%	15%
	District 4	35%	25%	25%
	District 5	15%	18%	18%
	District 6	22%	20%	20%
Hispanic origin	No, not Spanish, Hispanic, or Latino	88%	66%	66%
	Spanish, Hispanic, or Latino	12%	34%	34%
Housing tenure	Own	95%	77%	75%
	Rent	5%	23%	25%
Housing type	Attached	1%	7%	7%
	Detached	99%	93%	93%
Race & Hispanic origin	Not white alone	20%	47%	48%
	White alone, not Hispanic or Latino	80%	53%	52%
Sex	Female	53%	45%	45%
	Male	47%	55%	55%
Sex/age	Female 18-34	4%	14%	14%
	Female 35-54	12%	17%	17%
	Female 55+	37%	14%	14%
	Male 18-34	3%	17%	19%
	Male 35-54	8%	23%	22%
	Male 55+	35%	15%	14%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Buckeye funded this research. Please contact Annie DeChance of the City of Buckeye adechance@buckeyeaz.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Residents value safety and emphasize its importance.

The overall feeling of safety in Buckeye was rated an essential or very important focus area by almost 9 in 10 residents. A similar proportion reported feeling very or somewhat safe in their neighborhood during the day and from fire, flood, or other natural disaster. At least three-quarters of residents felt safe from violent crime and property crime; all of these ratings were on par with comparison communities across the nation. However, feelings of safety in Buckeye's downtown/commercial area during the day were lower than in benchmark communities (73% very or somewhat safe). Safety-related services in Buckeye were generally on par with national averages. Roughly 8 in 10 respondents rated fire services and ambulance or emergency medical services as excellent or good. Police services (71%), crime prevention (69%), and fire prevention (64%) also received favorable reviews from respondents. About half of respondents gave high marks to emergency preparedness, which was lower than national comparison groups.

Economy is an important area of focus for the City.

While about 6 in 10 respondents positively rated Buckeye's overall economic health and economic development, both on par with benchmark comparison communities, most other ratings pertaining to the city's economy fell below national averages. About one-third of respondents offered excellent or good marks to Buckeye as a place to visit and to the overall quality of business and service establishments in the city. A similar proportion gave positive ratings to employment opportunities (33%) and Buckeye as a place to work (43%). About one-quarter of respondents gave favorable reviews to the variety of business and service establishments, and fewer than 2 in 10 respondents were pleased with the city's shopping opportunities and the vibrancy of Buckeye's downtown/commercial area. Although cost of living was rated on par with the national benchmarks (38% excellent or good), residents were less optimistic about their own individual economic outlook. When asked what impact, if any, the economy would likely have on their family income in the next six months, only 9% of respondents felt it would have a positive impact, while 59% expected a negative impact.

Many aspects of Buckeye's community design received positive reviews, but residents identify some potential areas of opportunity for the city.

Most residents (91%) identified the overall design or layout of residential and commercial areas in Buckeye as an essential or very important focus area for the next two years, which was higher than the national average. In contrast, fewer than half of survey participants were pleased with the quality of the community's overall design and layout, indicating opportunity for improvement in this area. Residents gave positive ratings to their neighborhood as a place to live (88%) and well-designed neighborhoods in Buckeye (58%), both on par with benchmark comparisons. About half of respondents offered excellent or good reviews for the variety of housing options, well-planned residential growth, and code enforcement. Roughly 4 in 10 favorably evaluated the overall quality of new development, preservation of the historical or cultural character of the community, and availability of affordable quality housing, all of which were on par with comparison communities. However, the overall appearance of Buckeye (51% excellent or good) and public places where people want to spend time (29%) both scored lower than..

Residents tend to rate local governance favorably.

Ratings pertaining to local governance tended to be positive and on par with national averages. Residents gave high marks to the quality of services provided by the City of Buckeye (60% excellent or good) and the overall customer service by Buckeye employees (57%). Nearly 6 in 10 offered favorable reviews for Buckeye's government treating residents with respect, treating all residents fairly, and welcoming resident involvement. About half also gave excellent or good evaluations for the City being honest, informing residents about issues facing the community, and being open and transparent to the public. A similar proportion positively rated the overall confidence in Buckeye government, the overall direction that Buckeye is taking, the City generally acting in the best interest of the community, and the value of services for the taxes paid to Buckeye.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall economic health	61%	Similar
Overall quality of the transportation system	21%	Much lower
Overall design or layout of residential and commercial areas	46%	Lower
Overall quality of the utility infrastructure	61%	Similar
Overall feeling of safety	67%	Similar
Overall quality of natural environment	69%	Similar
Overall quality of parks and recreation opportunities	67%	Lower
Overall health and wellness opportunities	50%	Lower
Overall opportunities for education, culture, and the arts	36%	Much lower
Residents' connection and engagement with their community	43%	Similar

Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.
(% essential or very important)

Overall economic health	91%	Similar
Overall quality of the transportation system	83%	Similar
Overall design or layout of residential and commercial areas	91%	Higher
Overall quality of the utility infrastructure	81%	Similar
Overall feeling of safety	89%	Similar
Overall quality of natural environment	88%	Similar
Overall quality of parks and recreation opportunities	89%	Similar
Overall health and wellness opportunities	86%	Similar
Overall opportunities for education, culture, and the arts	85%	Similar
Residents' connection and engagement with their community	76%	Similar

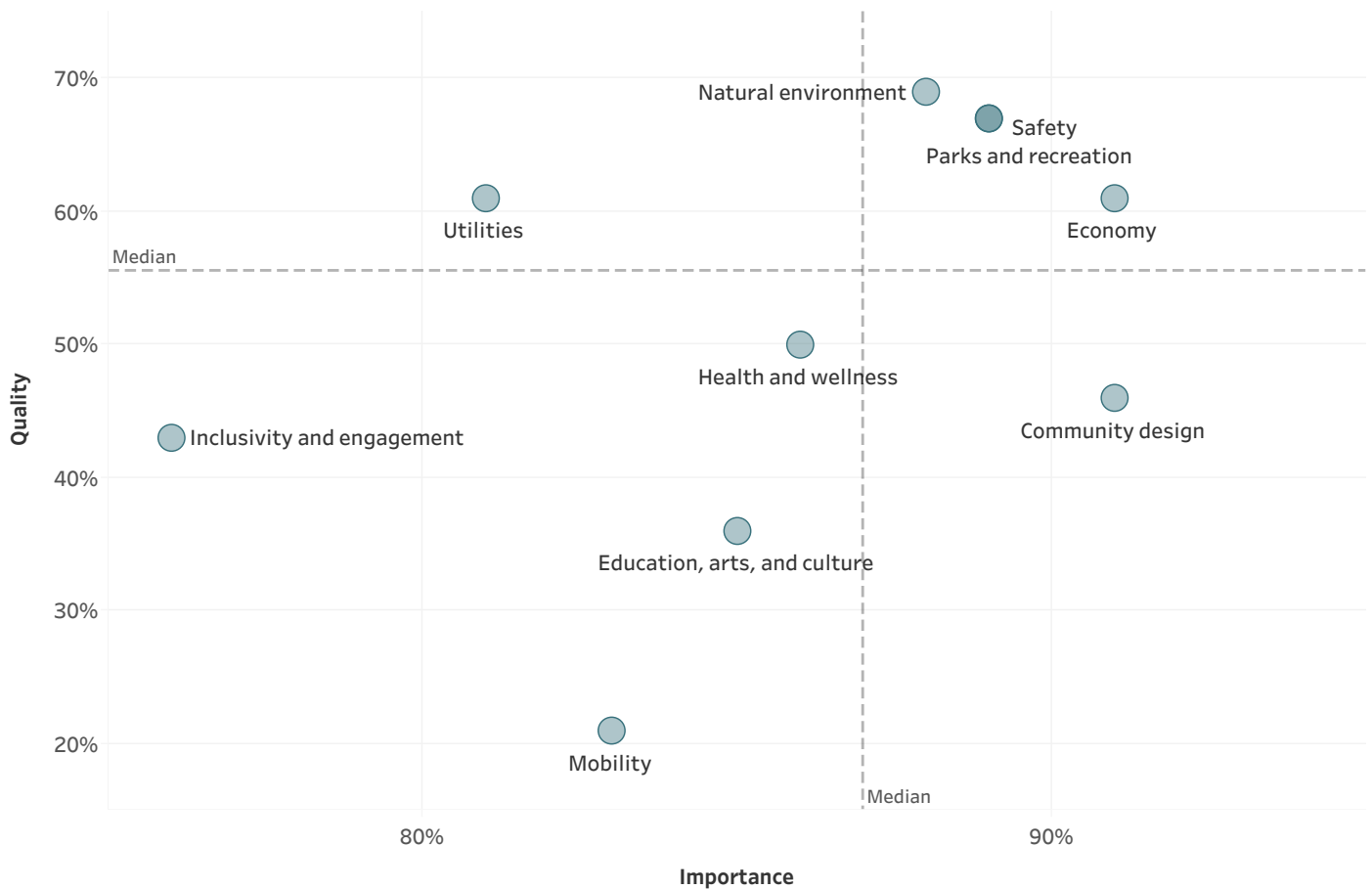
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 56% or more of respondents were considered of “higher quality” and those with ratings lower than 56% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 87% or more of respondents. Services were rated as “less important” if they received a rating of less than 87%. This classification uses the median ratings for quality and importance to divide the services in half.

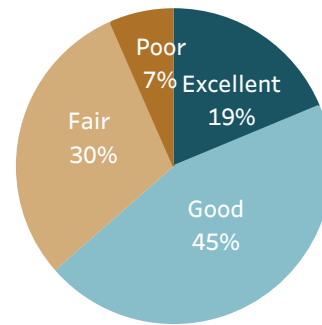
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Buckeye



Please rate each of the following aspects of quality of life in Buckeye.
(% excellent or good)

		vs. benchmark*
Buckeye as a place to live	78%	Similar
The overall quality of life	65%	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

Remain in Buckeye for the next five years	78%	Similar
Recommend living in Buckeye to someone who asks	76%	Similar

Please rate each of the following in the Buckeye community.
(% excellent or good)

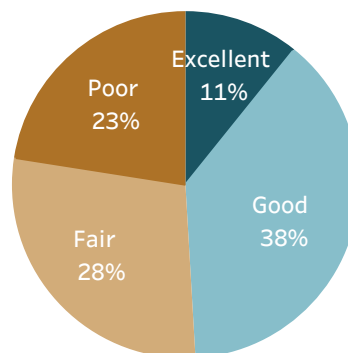
Overall image or reputation	52%	Lower
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Buckeye government



Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

		vs. benchmark*
Overall customer service by Buckeye employees	57%	Similar
Public information services	53%	Similar

Please rate the following categories of Buckeye government performance.
(% excellent or good)

Treating residents with respect	61%	Similar
Treating all residents fairly	58%	Similar
The job Buckeye government does at welcoming resident involvement	58%	Similar
Being honest	56%	Similar
Informing residents about issues facing the community	56%	Similar
Being open and transparent to the public	52%	Similar
Overall confidence in Buckeye government	51%	Similar
The overall direction that Buckeye is taking	50%	Similar
Generally acting in the best interest of the community	49%	Similar
The value of services for the taxes paid to Buckeye	46%	Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

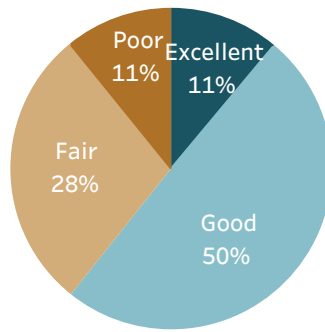
The City of Buckeye	60%	Similar
The Federal Government	30%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

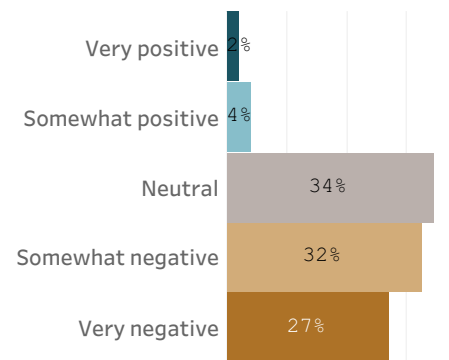
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Buckeye



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Buckeye. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Buckeye as a place to work	43%	Lower
Buckeye as a place to visit	31%	Much lower

Please rate each of the following characteristics as they relate to Buckeye as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	61%	Similar

Please rate each of the following in the Buckeye community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Cost of living	38%	Similar
Overall quality of business and service establishments	37%	Much lower
Employment opportunities	33%	Lower
Variety of business and service establishments	26%	Much lower
Shopping opportunities	19%	Much lower
Vibrancy of downtown/commercial area	14%	Much lower

Please rate the quality of each of the following services in Buckeye. (% excellent or good)

Service	Percentage	vs. benchmark*
Economic development	57%	Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

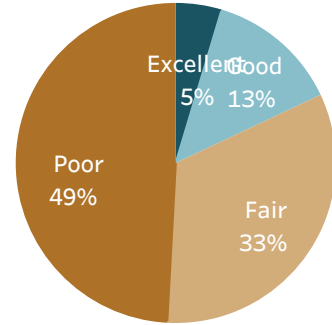
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: **9%** **Lower**

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Buckeye



Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	21%	Much lower

Please also rate each of the following in the Buckeye community.
(% excellent or good)

Ease of public parking	53%	Similar
Ease of travel by car	50%	Lower
Ease of walking	39%	Lower
Traffic flow on major streets	31%	Lower
Ease of travel by bicycle	27%	Lower
Ease of travel by public transportation	13%	Much lower

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

Walked or biked instead of driving	49%	Similar
Carpooled with other adults or children instead of driving alone	38%	Similar

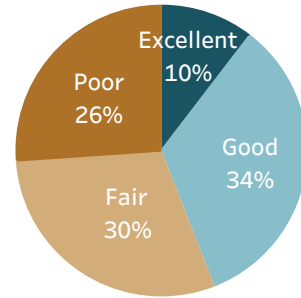
Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

Street cleaning	61%	Similar
Sidewalk maintenance	59%	Similar

Street lighting	57%	Similar
Traffic signal timing	50%	Similar
Traffic enforcement	44%	Lower
Street repair	44%	Similar
Bus or transit services	21%	Much lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Buckeye's residential and commercial areas



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Buckeye.
(% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	88%	Similar

Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

Overall design or layout of residential and commercial areas	46%	Lower
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Please also rate each of the following in the Buckeye community.
(% excellent or good)

Well-designed neighborhoods	58%	Similar
Overall appearance	51%	Lower
Variety of housing options	50%	Similar
Well-planned residential growth	47%	Similar
Overall quality of new development	45%	Similar
Preservation of the historical or cultural character of the community	44%	Similar
Availability of affordable quality housing	40%	Similar
Well-planned commercial growth	36%	Similar
Public places where people want to spend time	29%	Much lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

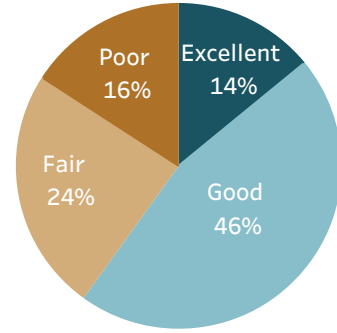
Code enforcement	47%	Similar
Land use, planning and zoning	35%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Buckeye



Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

		vs. benchmark*
Garbage collection	71%	Similar
Power (electric and/or gas) utility	70%	Similar
Sewer services	62%	Similar
Storm water management	58%	Similar
Utility billing	51%	Lower
Drinking water	45%	Much lower
Affordable high-speed internet access	43%	Similar

Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

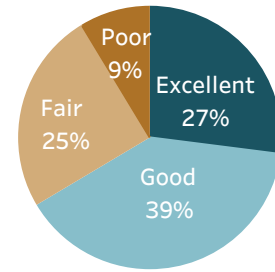
Overall quality of the utility infrastructure	61%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Buckeye



Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	67%	Similar

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

In your neighborhood during the day	92%	Similar
From fire, flood, or other natural disaster	86%	Similar
From violent crime	82%	Similar
From property crime	75%	Similar
In Buckeye's downtown/commercial area during the day	73%	Lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

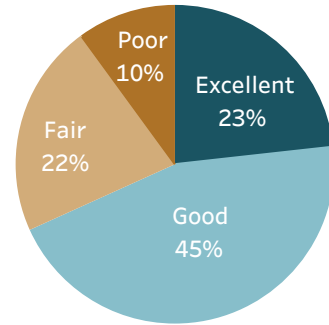
Fire services	81%	Similar
Ambulance or emergency medical services	77%	Similar
Police services	71%	Similar
Crime prevention	69%	Similar
Fire prevention and education	64%	Similar
Animal control	58%	Similar
Emergency preparedness	49%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Buckeye



Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	69%	Similar

Please also rate each of the following in the Buckeye community.
(% excellent or good)

Cleanliness	60%	Similar
Air quality	48%	Lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

Yard waste pick-up	57%	Similar
Recycling	57%	Similar
Buckeye open space	52%	Similar
Preservation of natural areas	49%	Lower

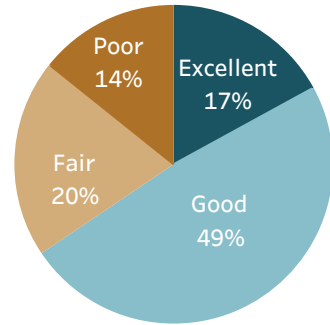
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	67%	Lower

Please also rate each of the following in the Buckeye community.
(% excellent or good)

Fitness opportunities	56%	Lower
Availability of paths and walking trails	54%	Lower
Recreational opportunities	53%	Lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

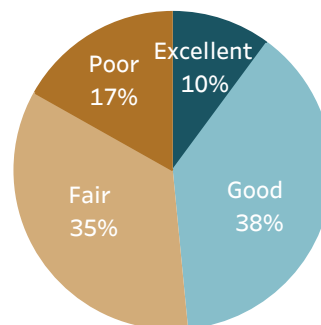
City parks	61%	Lower
Recreation programs or classes	55%	Similar
Recreation centers or facilities	52%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Buckeye



Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	50%	Lower

Please also rate each of the following in the Buckeye community.
(% excellent or good)

Availability of affordable quality food	38%	Much lower
Availability of preventive health services	33%	Lower
Availability of affordable quality health care	32%	Lower
Availability of affordable quality mental health care	24%	Lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

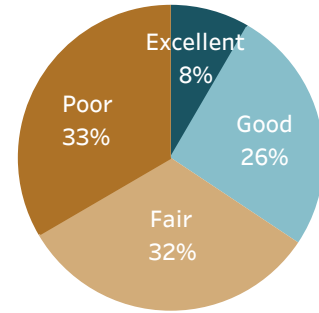
Health services	42%	Lower
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Please rate your overall health.
(% excellent or very good)

Please rate your overall health.	68%	Similar
----------------------------------	-----	---------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts



Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	36%	Much lower

Please also rate each of the following in the Buckeye community.
(% excellent or good)

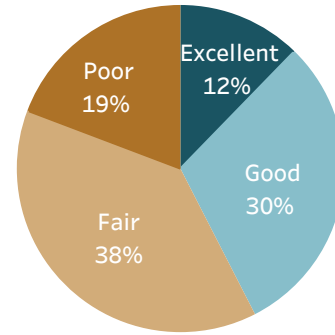
K-12 education	51%	Lower
Opportunities to attend special events and festivals	48%	Lower
Adult educational opportunities	43%	Lower
Availability of affordable quality childcare/preschool	32%	Lower
Community support for the arts	26%	Much lower
Opportunities to attend cultural/arts/music activities	26%	Much lower

Please rate the quality of each of the following services in Buckeye.
(% excellent or good)

Public library services	67%	Lower
-------------------------	-----	-------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community



Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Please rate each of the following aspects of quality of life in Buckeye.
(% excellent or good)

		vs. benchmark*
Buckeye as a place to raise children	69%	Similar
Buckeye as a place to retire	67%	Similar
Sense of community	56%	Similar

Please rate each of the following characteristics as they relate to Buckeye as a whole.
(% excellent or good)

Residents' connection and engagement with their community	43%	Similar
---	-----	---------

Please rate the job you feel the Buckeye community does at each of the following.
(% excellent or good)

Making all residents feel welcome	69%	Similar
Valuing/respecting residents from diverse backgrounds	59%	Similar
Attracting people from diverse backgrounds	51%	Similar
Taking care of vulnerable residents	45%	Lower

Please also rate each of the following in the Buckeye community.
(% excellent or good)

Opportunities to volunteer	60%	Similar
Opportunities to participate in community matters	60%	Similar
Neighborliness of residents	52%	Similar

Openness and acceptance of the community toward people of diverse backgrounds	50%	Similar
Opportunities to participate in social events and activities	47%	Similar
Sense of civic/community pride	42%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

		vs. benchmark*
Voted in your most recent local election	66%	Lower
Contacted the City of Buckeye for help or information	58%	Higher
Watched a local public meeting	26%	Similar
Volunteered your time to some group/activity	22%	Lower
Attended a local public meeting	22%	Similar
Contacted Buckeye elected officials to express your opinion	15%	Similar
Campaigned or advocated for a local issue, cause, or candidate	15%	Similar

























In general, how many times do you:
(% a few times a week or more)

Access the internet from your cell phone	97%	Similar
Use or check email	96%	Similar
Access the internet from your home	94%	Similar
Visit social media sites	81%	Similar
Shop online	70%	Higher
Share your opinions online	38%	Similar

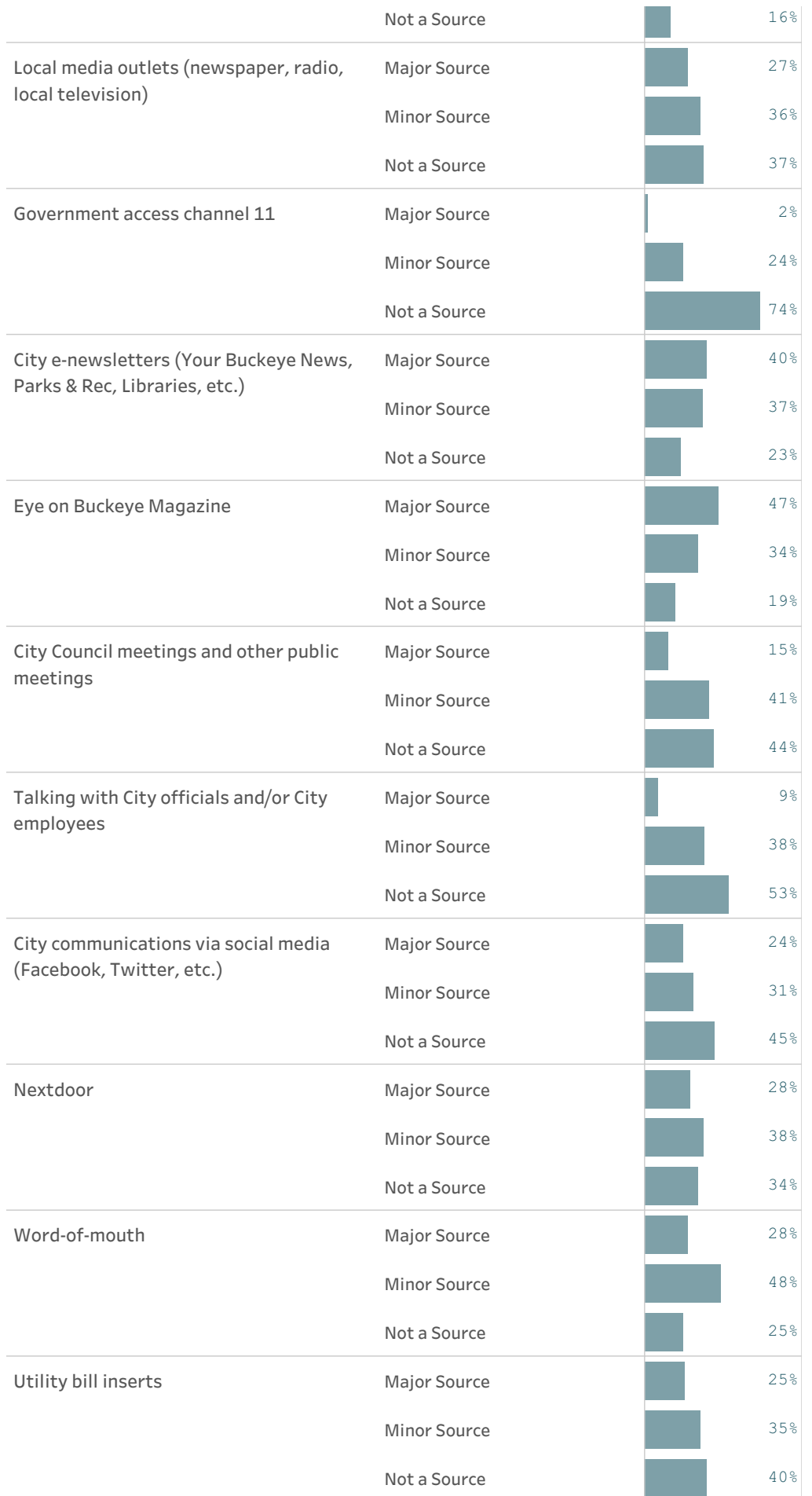
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

Please select the utility company that provides water for your home.	City of Buckeye		66%
	EPCOR		17%
	AZ Water		10%
	Other/don't know		7%
If your water provider is the City of Buckeye, please indicate how your water quality has changed, if at all, in the past five years.	Much better		4%
	Somewhat better		19%
	No change/stayed the same		53%
	Somewhat worse		6%
	Much worse		18%
How much, if at all, would you support services for trash and recycling pickup to be on the same day?	Strongly support		45%
	Somewhat support		21%
	Somewhat oppose		11%
	Strongly oppose		8%
	Don't know/no opinion		15%
For bulk trash pickup, would you prefer service to be:	More frequent		43%
	Less frequent		2%
	Stay the same		49%
	Don't know/no opinion		6%
The City of Buckeye administration is currently open Monday through Thursday from 7:00am to 6:00pm and closed Fridays. How much of an impact, if any, has this schedule had on your ability to conduct business with and/or communicate with the City?	Major positive impact		2%
	Minor positive impact		5%
	No impact		74%
	Minor negative impact		15%
	Major negative impact		3%
How much of a source, if at all, are each of the following for you to receive information about the City government and its activities, events, and services?	City website (www.buckeyeaz.gov)		
	Major Source		64%
	Minor Source		19%

How much of a source, if at all, are each of the following for you to receive information about the City government and its activities, events, and services?



National benchmark tables

This table contains the comparisons of Buckeye’s results to those from other communities. The first column shows the comparison of Buckeye’s rating to the benchmark. Buckeye’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Buckeye residents is statistically similar to or different than the benchmark. The second column is Buckeye’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Buckeye’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Buckeye’s result -- that is what percent of surveyed communities had a lower rating than Buckeye.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Buckeye.	Buckeye as a place to live	Similar	78%	260	340	23
	Your neighborhood as a place to live	Similar	88%	127	292	56
	Buckeye as a place to raise children	Similar	69%	247	344	28
	Buckeye as a place to work	Lower	43%	297	335	11
	Buckeye as a place to visit	Much lower	31%	284	293	3
	Buckeye as a place to retire	Similar	67%	182	340	46
	The overall quality of life	Similar	65%	297	366	18
	Sense of community	Similar	56%	200	292	31
Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall economic health	Similar	61%	187	280	33
	Overall quality of the transportation system	Much lower	21%	164	165	1
	Overall design or layout of residential and commercial areas	Lower	46%	246	273	10
	Overall quality of the utility infrastructure	Similar	61%	119	161	26
	Overall feeling of safety	Similar	67%	228	331	31
	Overall quality of natural environment	Similar	69%	211	282	25
	Overall quality of parks and recreation opportunities	Lower	67%	147	167	12
	Overall health and wellness opportunities	Lower	50%	251	275	9

Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall opportunities for education, culture, and the arts	Much lower	36%	265	277	4
	Residents' connection and engagement with their community	Similar	43%	125	162	23
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Buckeye to someone who asks	Similar	76%	233	284	18
	Remain in Buckeye for the next five years	Similar	78%	237	281	16
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	92%	194	311	37
	In Buckeye's downtown/commercial area during the day	Lower	73%	275	295	7
	From property crime	Similar	75%	104	170	39
	From violent crime	Similar	82%	105	170	38
	From fire, flood, or other natural disaster	Similar	86%	63	160	61
Please rate the job you feel the Buckeye community does at each of the following.	Making all residents feel welcome	Similar	69%	93	168	45
	Attracting people from diverse backgrounds	Similar	51%	130	165	21
	Valuing/respecting residents from diverse backgrounds	Similar	59%	125	166	25
	Taking care of vulnerable residents	Lower	45%	136	162	16
Please rate each of the following in the Buckeye community.	Overall quality of business and service establishments	Much lower	37%	273	280	2
	Variety of business and service establishments	Much lower	26%	158	162	3
	Vibrancy of downtown/commercial area	Much lower	14%	259	262	1
	Employment opportunities	Lower	33%	237	296	20
	Shopping opportunities	Much lower	19%	260	287	9
	Cost of living	Similar	38%	169	274	38
	Overall image or reputation	Lower	52%	277	336	17
Please also rate each of the following in the Buckeye community.	Traffic flow on major streets	Lower	31%	265	308	14
	Ease of public parking	Similar	53%	145	256	43

Please also rate each of the following in the Buckeye community.

Ease of travel by car	Lower	50%	247	295	16
Ease of travel by public transportation	Much lower	13%	237	256	7
Ease of travel by bicycle	Lower	27%	274	297	8
Ease of walking	Lower	39%	275	298	8
Well-planned residential growth	Similar	47%	111	164	32
Well-planned commercial growth	Similar	36%	136	164	17
Well-designed neighborhoods	Similar	58%	75	161	54
Preservation of the historical or cultural character of the community	Similar	44%	143	161	11
Public places where people want to spend time	Much lower	29%	261	268	2
Variety of housing options	Similar	50%	150	280	46
Availability of affordable quality housing	Similar	40%	135	302	55
Overall quality of new development	Similar	45%	216	292	26
Overall appearance	Lower	51%	262	315	17
Cleanliness	Similar	60%	223	303	26
Air quality	Lower	48%	252	267	5
Availability of paths and walking trails	Lower	54%	236	300	21
Fitness opportunities	Lower	56%	229	268	14
Recreational opportunities	Lower	53%	258	289	11
Availability of affordable quality food	Much lower	38%	257	262	2
Availability of affordable quality health care	Lower	32%	261	271	4
Availability of preventive health services	Lower	33%	247	257	4
Availability of affordable quality mental health care	Lower	24%	244	258	5

Please also rate each of the following in the Buckeye community.	Opportunities to attend cultural/arts/music activities	Much lower	26%	274	285	4
	Community support for the arts	Much lower	26%	154	161	4
	Availability of affordable quality childcare/preschool	Lower	32%	247	269	8
	K-12 education	Lower	51%	223	272	18
	Adult educational opportunities	Lower	43%	227	265	14
	Sense of civic/community pride	Lower	42%	145	161	10
	Neighborliness of residents	Similar	52%	236	269	12
	Opportunities to participate in social events and activities	Similar	47%	238	276	14
	Opportunities to attend special events and festivals	Lower	48%	256	274	6
	Opportunities to volunteer	Similar	60%	239	272	12
	Opportunities to participate in community matters	Similar	60%	200	275	27
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	50%	203	292	30
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Buckeye for help or information	Higher	58%	33	311	89
	Contacted Buckeye elected officials to express your opinion	Similar	15%	169	269	37
	Attended a local public meeting	Similar	22%	92	270	66
	Watched a local public meeting	Similar	26%	105	251	58
	Volunteered your time to some group/activity	Lower	22%	224	273	18
	Campaigned or advocated for a local issue, cause, or candidate	Similar	15%	204	262	22
	Voted in your most recent local election	Lower	66%	141	163	14
	Carpooled with other adults or children instead of driving alone	Similar	38%	169	265	36
	Walked or biked instead of driving	Similar	49%	194	269	28
Please rate the quality of each of the following services in Buckeye.	Public information services	Similar	53%	228	288	20

Please rate the quality of each of the following services in Buckeye.

Economic development	Similar	57%	144	281	49
Traffic enforcement	Lower	44%	301	330	9
Traffic signal timing	Similar	50%	210	274	23
Street repair	Similar	44%	185	325	43
Street cleaning	Similar	61%	181	286	37
Street lighting	Similar	57%	198	316	37
Sidewalk maintenance	Similar	59%	123	283	56
Bus or transit services	Much lower	21%	226	253	11
Land use, planning and zoning	Similar	35%	249	289	14
Code enforcement	Similar	47%	189	323	41
Affordable high-speed internet access	Similar	43%	88	158	44
Garbage collection	Similar	71%	217	306	29
Drinking water	Much lower	45%	278	284	2
Sewer services	Similar	62%	236	288	18
Storm water management	Similar	58%	190	301	37
Power (electric and/or gas) utility	Similar	70%	194	227	14
Utility billing	Lower	51%	235	253	7
Police services	Similar	71%	241	357	32
Crime prevention	Similar	69%	206	329	37
Animal control	Similar	58%	244	299	18
Ambulance or emergency medical services	Similar	77%	220	295	25
Fire services	Similar	81%	232	320	27

Please rate the quality of each of the following services in Buckeye.

Fire prevention and education	Similar	64%	237	285	17
Emergency preparedness	Lower	49%	253	283	10
Preservation of natural areas	Lower	49%	239	266	10
Buckeye open space	Similar	52%	201	258	22
Recycling	Similar	57%	252	309	18
Yard waste pick-up	Similar	57%	213	264	19
City parks	Lower	61%	275	302	9
Recreation programs or classes	Similar	55%	234	294	20
Recreation centers or facilities	Lower	52%	234	278	16
Health services	Lower	42%	236	252	6
Public library services	Lower	67%	279	300	7
Overall customer service by Buckeye employees	Similar	57%	284	345	17

Please rate the following categories of Buckeye government performance.
































The value of services for the taxes paid to Buckeye	Similar	46%	266	349	23
The overall direction that Buckeye is taking	Similar	50%	223	313	29
The job Buckeye government does at welcoming resident involvement	Similar	58%	141	311	54
Overall confidence in Buckeye government	Similar	51%	173	278	38
Generally acting in the best interest of the community	Similar	49%	222	282	21
Being honest	Similar	56%	191	273	30
Being open and transparent to the public	Similar	52%	102	167	39
Informing residents about issues facing the community	Similar	56%	69	173	60
Treating all residents fairly	Similar	58%	142	279	49
Treating residents with respect	Similar	61%	105	164	36
































Overall, how would you rate the quality of the services provided by each of the following?	The City of Buckeye	Similar	60%	242	341	29
	The Federal Government	Similar	30%	260	262	1
Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.	Overall economic health	Similar	91%	25	253	90
	Overall quality of the transportation system	Similar	83%	4	160	98
	Overall design or layout of residential and commercial areas	Higher	91%	2	253	99
	Overall quality of the utility infrastructure	Similar	81%	56	159	65
	Overall feeling of safety	Similar	89%	115	253	54
	Overall quality of natural environment	Similar	88%	59	253	76
	Overall quality of parks and recreation opportunities	Similar	89%	8	160	95
	Overall health and wellness opportunities	Similar	86%	15	253	94
	Overall opportunities for education, culture, and the arts	Similar	85%	25	253	90
	Residents' connection and engagement with their community	Similar	76%	127	253	50
In general, how many times do you:	Access the internet from your home	Similar	94%	88	160	45
	Access the internet from your cell phone	Similar	97%	17	160	90
	Visit social media sites	Similar	81%	48	159	70
	Use or check email	Similar	96%	96	160	40
	Share your opinions online	Similar	38%	15	160	91
	Shop online	Higher	70%	11	160	93
	Please rate your overall health.	Similar	68%	81	264	69
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	9%	266	266	0

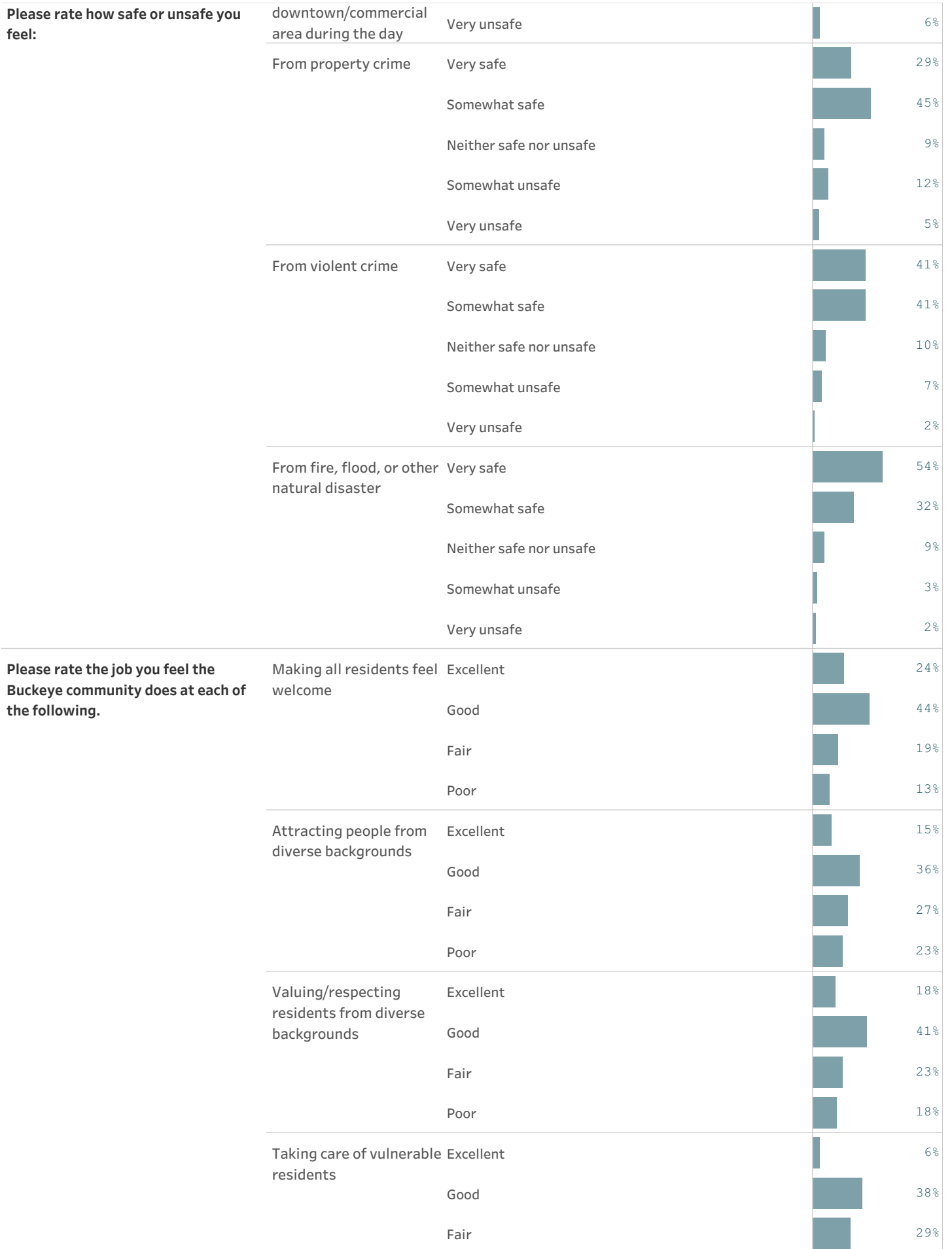
Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Buckeye.			
Buckeye as a place to live	Excellent		24%
	Good		54%
	Fair		19%
	Poor		4%
Your neighborhood as a place to live	Excellent		42%
	Good		46%
	Fair		10%
	Poor		2%
Buckeye as a place to raise children	Excellent		29%
	Good		39%
	Fair		26%
	Poor		7%
Buckeye as a place to work	Excellent		17%
	Good		25%
	Fair		28%
	Poor		30%
Buckeye as a place to visit	Excellent		8%
	Good		21%
	Fair		39%
	Poor		32%
Buckeye as a place to retire	Excellent		23%
	Good		44%
	Fair		23%
	Poor		11%
The overall quality of life	Excellent		19%
	Good		45%
	Fair		30%
































Please rate each of the following aspects of quality of life in Buckeye.	The overall quality of life	Poor		7%
	Sense of community	Excellent		25%
		Good		30%
		Fair		26%
		Poor		19%
Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall economic health	Excellent		11%
		Good		50%
		Fair		28%
		Poor		11%
	Overall quality of the transportation system	Excellent		5%
		Good		13%
		Fair		33%
		Poor		49%
	Overall design or layout of residential and commercial areas	Excellent		10%
		Good		34%
		Fair		30%
		Poor		26%
	Overall quality of the utility infrastructure	Excellent		14%
Good			46%	
Fair			24%	
Poor			16%	
Overall feeling of safety	Excellent		27%	
	Good		39%	
	Fair		25%	
	Poor		9%	
Overall quality of natural environment	Excellent		23%	
	Good		45%	
	Fair		22%	
	Poor		10%	
Overall quality of parks and recreation opportunities	Excellent		17%	
	Good		49%	

Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall quality of parks and recreation opportunities	Fair		20%	
		Poor		14%	
	Overall health and wellness opportunities	Excellent		10%	
		Good		38%	
		Fair		35%	
		Poor		17%	
	Overall opportunities for education, culture, and the arts	Excellent		8%	
		Good		26%	
		Fair		32%	
		Poor		33%	
	Residents' connection and engagement with their community	Excellent		12%	
		Good		30%	
		Fair		38%	
		Poor		19%	
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Buckeye to someone who asks	Very likely		33%
			Somewhat likely		43%
Somewhat unlikely				19%	
Very unlikely				6%	
Remain in Buckeye for the next five years		Very likely		60%	
		Somewhat likely		17%	
		Somewhat unlikely		9%	
		Very unlikely		14%	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		69%	
		Somewhat safe		23%	
		Neither safe nor unsafe		4%	
		Somewhat unsafe		4%	
		Very unsafe		1%	
	In Buckeye's downtown/commercial area during the day	Very safe		35%	
		Somewhat safe		37%	
		Neither safe nor unsafe		10%	
Somewhat unsafe			13%		

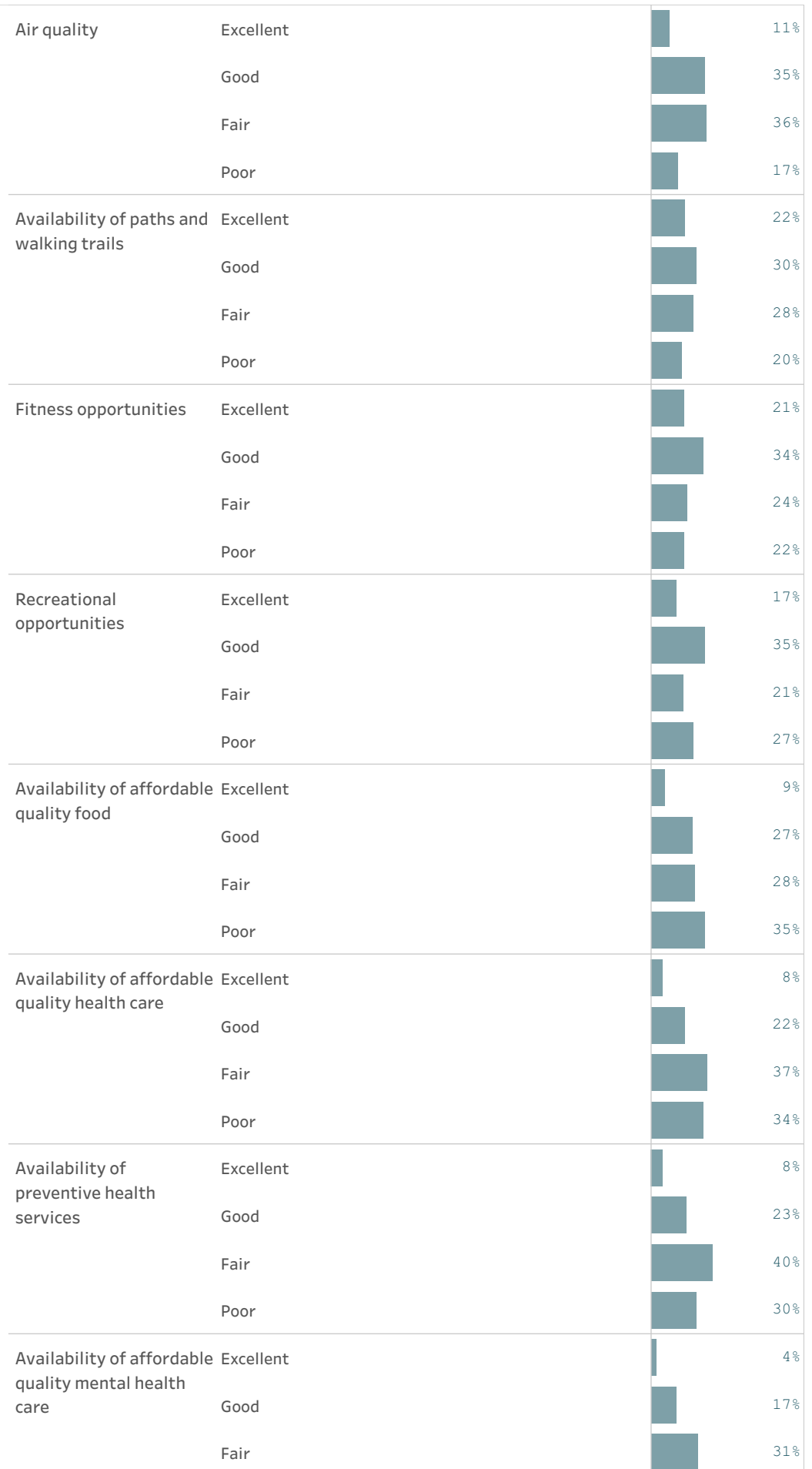


Buckeye community does at each of the following.	Taking care of vulnerable residents	Poor		27%
	Please rate each of the following in the Buckeye community.	Overall quality of business and service establishments	Excellent	
Good				30%
Fair				37%
Poor				27%
Variety of business and service establishments	Excellent		2%	
	Good		23%	
	Fair		37%	
	Poor		38%	
Vibrancy of downtown/commercial area	Excellent		3%	
	Good		10%	
	Fair		41%	
	Poor		46%	
Employment opportunities	Excellent		8%	
	Good		25%	
	Fair		33%	
	Poor		33%	
Shopping opportunities	Excellent		7%	
	Good		11%	
	Fair		42%	
	Poor		40%	
Cost of living	Excellent		6%	
	Good		30%	
	Fair		43%	
	Poor		21%	
Overall image or reputation	Excellent		8%	
	Good		43%	
	Fair		36%	
	Poor		13%	
Please also rate each of the following in the Buckeye community.	Traffic flow on major streets	Excellent		8%
		Good		20%

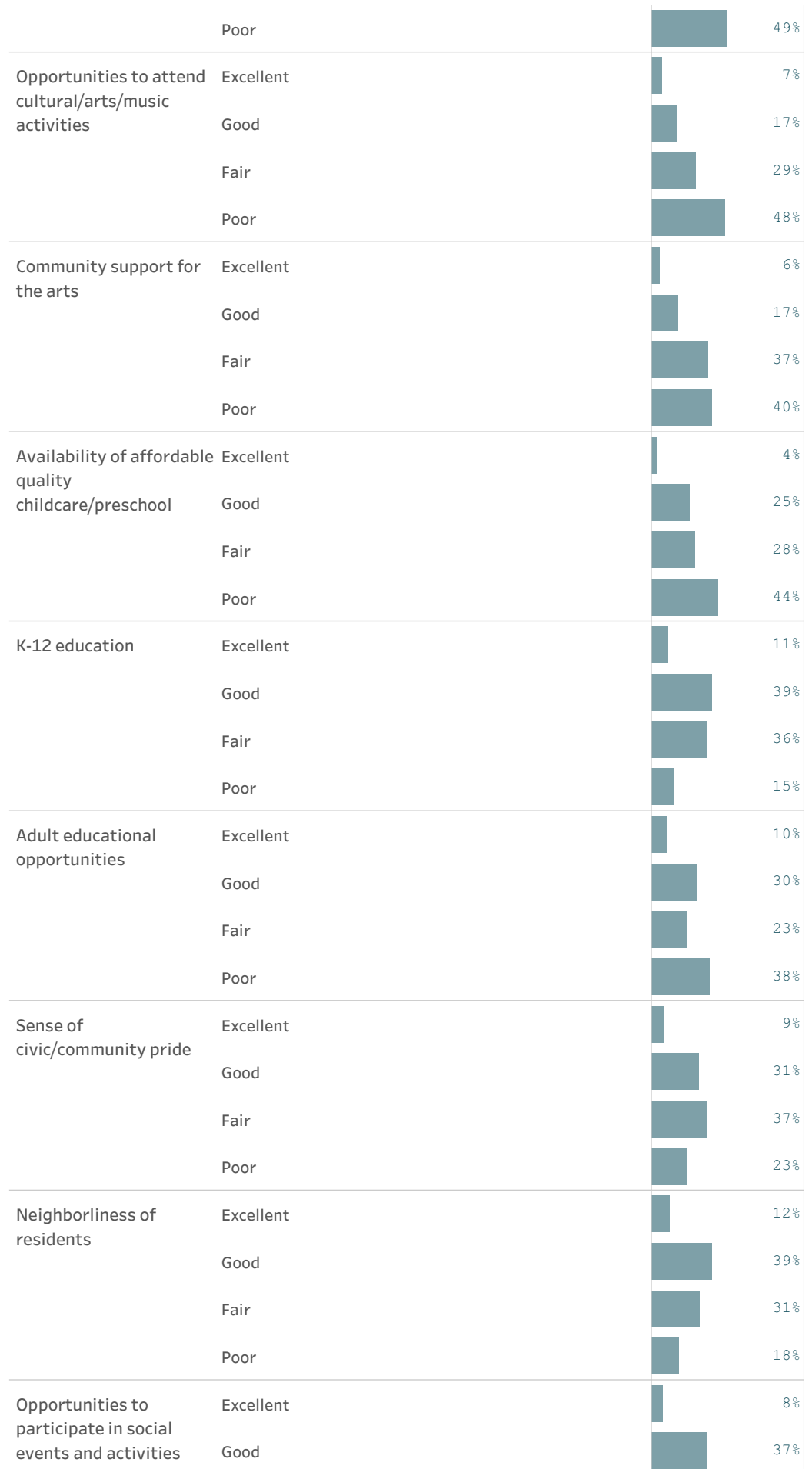
Please also rate each of the following in the Buckeye community.				
Traffic flow on major streets	Fair			29%
	Poor			42%
Ease of public parking	Excellent			17%
	Good			37%
	Fair			35%
	Poor			12%
Ease of travel by car	Excellent			19%
	Good			30%
	Fair			30%
	Poor			21%
Ease of travel by public transportation	Excellent			6%
	Good			8%
	Fair			18%
	Poor			68%
Ease of travel by bicycle	Excellent			11%
	Good			15%
	Fair			35%
	Poor			39%
Ease of walking	Excellent			12%
	Good			25%
	Fair			32%
	Poor			31%
Well-planned residential growth	Excellent			11%
	Good			34%
	Fair			22%
	Poor			33%
Well-planned commercial growth	Excellent			8%
	Good			26%
	Fair			24%
	Poor			41%
Well-designed neighborhoods	Excellent			17%
































Please also rate each of the following in the Buckeye community.				
Well-designed neighborhoods	Good			39%
	Fair			31%
	Poor			12%
Preservation of the historical or cultural character of the community	Excellent			13%
	Good			31%
	Fair			38%
	Poor			18%
Public places where people want to spend time	Excellent			12%
	Good			14%
	Fair			36%
	Poor			37%
Variety of housing options	Excellent			12%
	Good			37%
	Fair			28%
	Poor			24%
Availability of affordable quality housing	Excellent			6%
	Good			33%
	Fair			27%
	Poor			35%
Overall quality of new development	Excellent			9%
	Good			34%
	Fair			33%
	Poor			24%
Overall appearance	Excellent			10%
	Good			39%
	Fair			38%
	Poor			13%
Cleanliness	Excellent			13%
	Good			45%
	Fair			34%
	Poor			8%
































Please also rate each of the following in the Buckeye community.



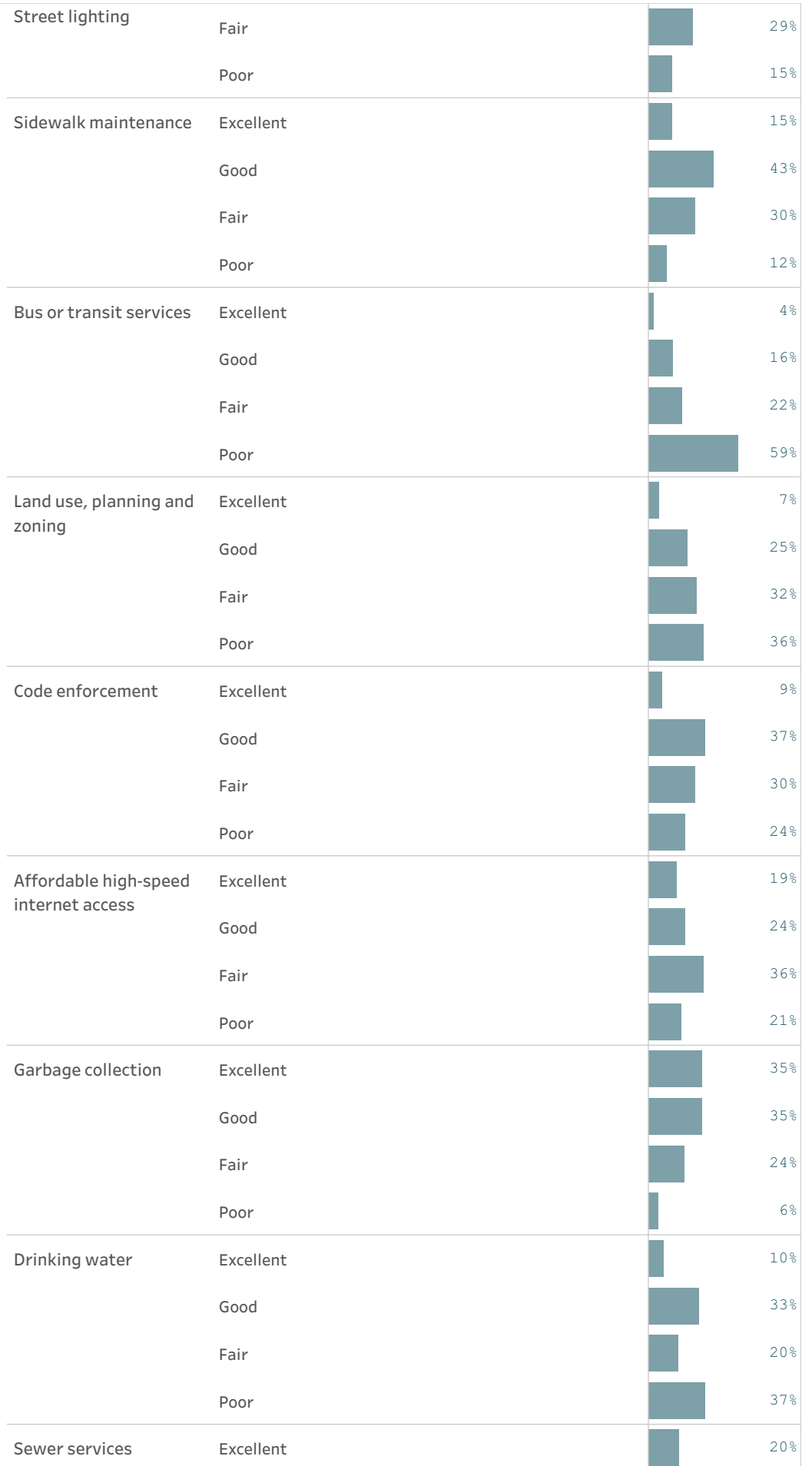
Please also rate each of the following in the Buckeye community.


































Please also rate each of the following in the Buckeye community.	Opportunities to participate in social events and activities	Fair		38%
		Poor		17%
	Opportunities to attend special events and festivals	Excellent		11%
		Good		34%
		Fair		30%
		Poor		24%
	Opportunities to volunteer	Excellent		9%
		Good		49%
		Fair		28%
		Poor		14%
	Opportunities to participate in community matters	Excellent		9%
		Good		49%
		Fair		28%
		Poor		14%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		17%
		Good		31%
Fair			38%	
Poor			14%	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Buckeye for help or information	No		43%
		Yes		57%
	Contacted Buckeye elected officials to express your opinion	No		86%
		Yes		14%
	Attended a local public meeting	No		78%
		Yes		22%
	Watched a local public meeting	No		74%
		Yes		26%
	Volunteered your time to some group/activity	No		79%
		Yes		21%
	Campaigned or advocated for a local issue, cause, or candida..	No		85%
		Yes		15%
	Voted in your most recent local election	No		32%

Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	Yes		68%
	Carpooled with other adults or children instead of driving alone	No		62%
		Yes		38%
	Walked or biked instead of driving	No		51%
Yes			49%	
Please rate the quality of each of the following services in Buckeye.	Public information services	Excellent		17%
		Good		35%
		Fair		36%
		Poor		12%
	Economic development	Excellent		13%
		Good		42%
		Fair		27%
		Poor		17%
	Traffic enforcement	Excellent		11%
		Good		31%
		Fair		34%
		Poor		24%
	Traffic signal timing	Excellent		9%
		Good		42%
		Fair		24%
		Poor		26%
	Street repair	Excellent		10%
		Good		32%
		Fair		36%
		Poor		22%
Street cleaning	Excellent		16%	
	Good		44%	
	Fair		26%	
	Poor		14%	
Street lighting	Excellent		14%	
	Good		42%	
































Please rate the quality of each of the following services in Buckeye.

































































Please rate the quality of each of the following services in Buckeye.
































Sewer services	Good		41%
	Fair		35%
	Poor		4%
Storm water management	Excellent		21%
	Good		35%
	Fair		35%
	Poor		8%
Power (electric and/or gas) utility	Excellent		20%
	Good		49%
	Fair		18%
	Poor		13%
Utility billing	Excellent		17%
	Good		34%
	Fair		32%
	Poor		17%
Police services	Excellent		34%
	Good		36%
	Fair		22%
	Poor		8%
Crime prevention	Excellent		19%
	Good		50%
	Fair		19%
	Poor		12%
Animal control	Excellent		10%
	Good		46%
	Fair		30%
	Poor		14%
Ambulance or emergency medical services	Excellent		40%
	Good		36%
	Fair		21%
	Poor		3%

Please rate the quality of each of the following services in Buckeye.

Fire services	Excellent		45%
	Good		36%
	Fair		19%
	Poor		1%
Fire prevention and education	Excellent		22%
	Good		44%
	Fair		33%
	Poor		1%
Emergency preparedness	Excellent		15%
	Good		35%
	Fair		28%
	Poor		23%
Preservation of natural areas	Excellent		15%
	Good		32%
	Fair		24%
	Poor		29%
Buckeye open space	Excellent		20%
	Good		30%
	Fair		27%
	Poor		22%
Recycling	Excellent		21%
	Good		35%
	Fair		25%
	Poor		20%
Yard waste pick-up	Excellent		20%
	Good		36%
	Fair		31%
	Poor		13%
City parks	Excellent		22%
	Good		38%
	Fair		25%

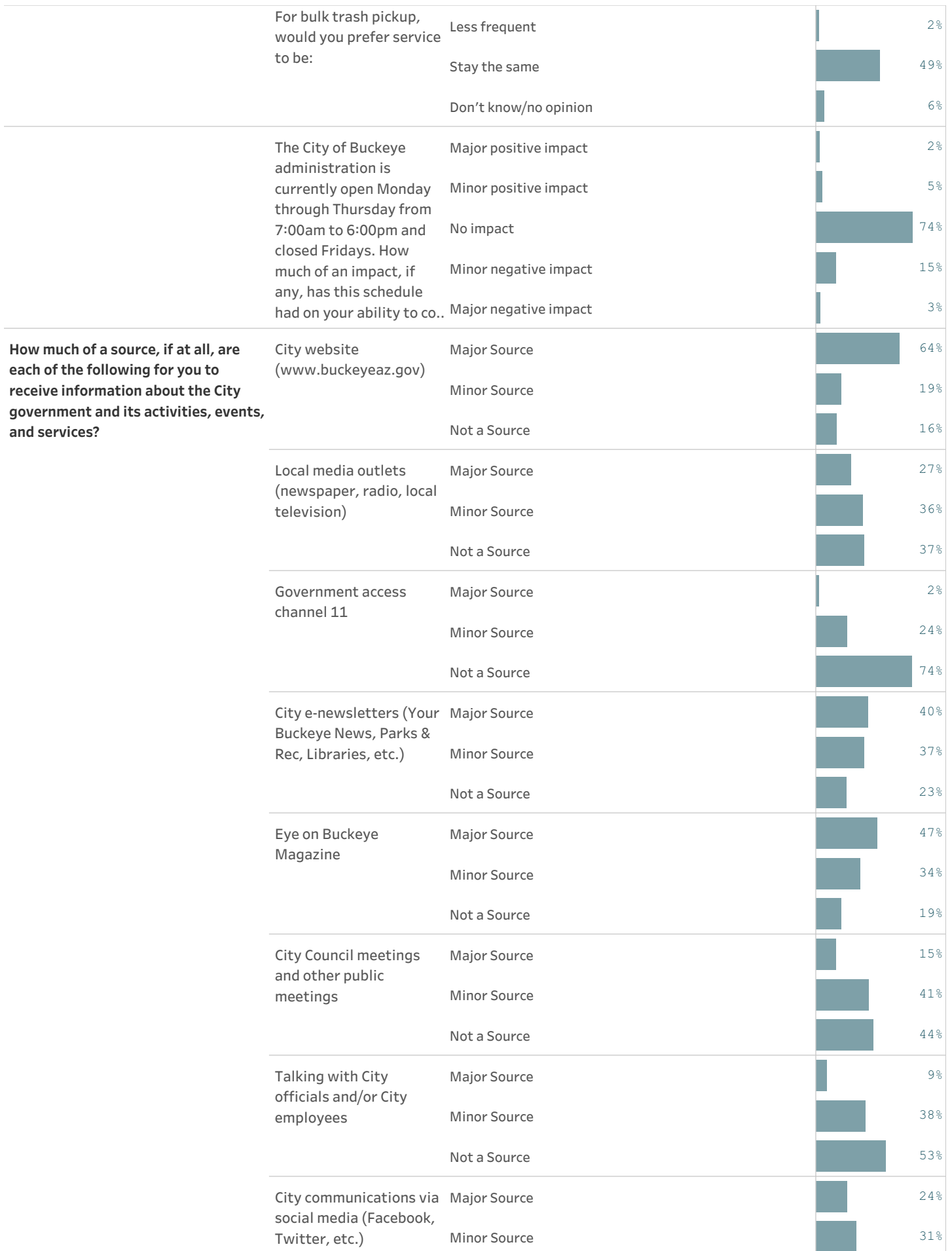
Please rate the quality of each of the following services in Buckeye.	City parks	Poor		15%
	Recreation programs or classes	Excellent		18%
		Good		37%
		Fair		33%
		Poor		12%
	Recreation centers or facilities	Excellent		15%
		Good		36%
		Fair		29%
		Poor		20%
	Health services	Excellent		12%
		Good		30%
		Fair		28%
		Poor		30%
	Public library services	Excellent		31%
		Good		38%
		Fair		23%
Poor			9%	
Overall customer service by Buckeye employees	Excellent		26%	
	Good		29%	
	Fair		37%	
	Poor		8%	
Please rate the following categories of Buckeye government performance.	The value of services for the taxes paid to Buckeye	Excellent		7%
		Good		39%
		Fair		32%
		Poor		23%
	The overall direction that Buckeye is taking	Excellent		11%
		Good		38%
		Fair		29%
		Poor		22%
	The job Buckeye government does at welcoming resident involvement	Excellent		7%
		Good		49%

Please rate the following categories of Buckeye government performance.	The job Buckeye government does at welcoming resident involvement	Fair		29%
		Poor		15%
Overall confidence in Buckeye government		Excellent		11%
		Good		38%
		Fair		28%
		Poor		23%
Generally acting in the best interest of the community		Excellent		11%
		Good		35%
		Fair		28%
		Poor		26%
Being honest		Excellent		11%
		Good		43%
		Fair		24%
		Poor		22%
Being open and transparent to the public		Excellent		13%
		Good		37%
		Fair		30%
		Poor		20%
Informing residents about issues facing the community		Excellent		14%
		Good		41%
		Fair		30%
		Poor		15%
Treating all residents fairly		Excellent		16%
		Good		40%
		Fair		28%
		Poor		15%
Treating residents with respect		Excellent		16%
		Good		43%
		Fair		28%
		Poor		13%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Buckeye	Excellent		21%

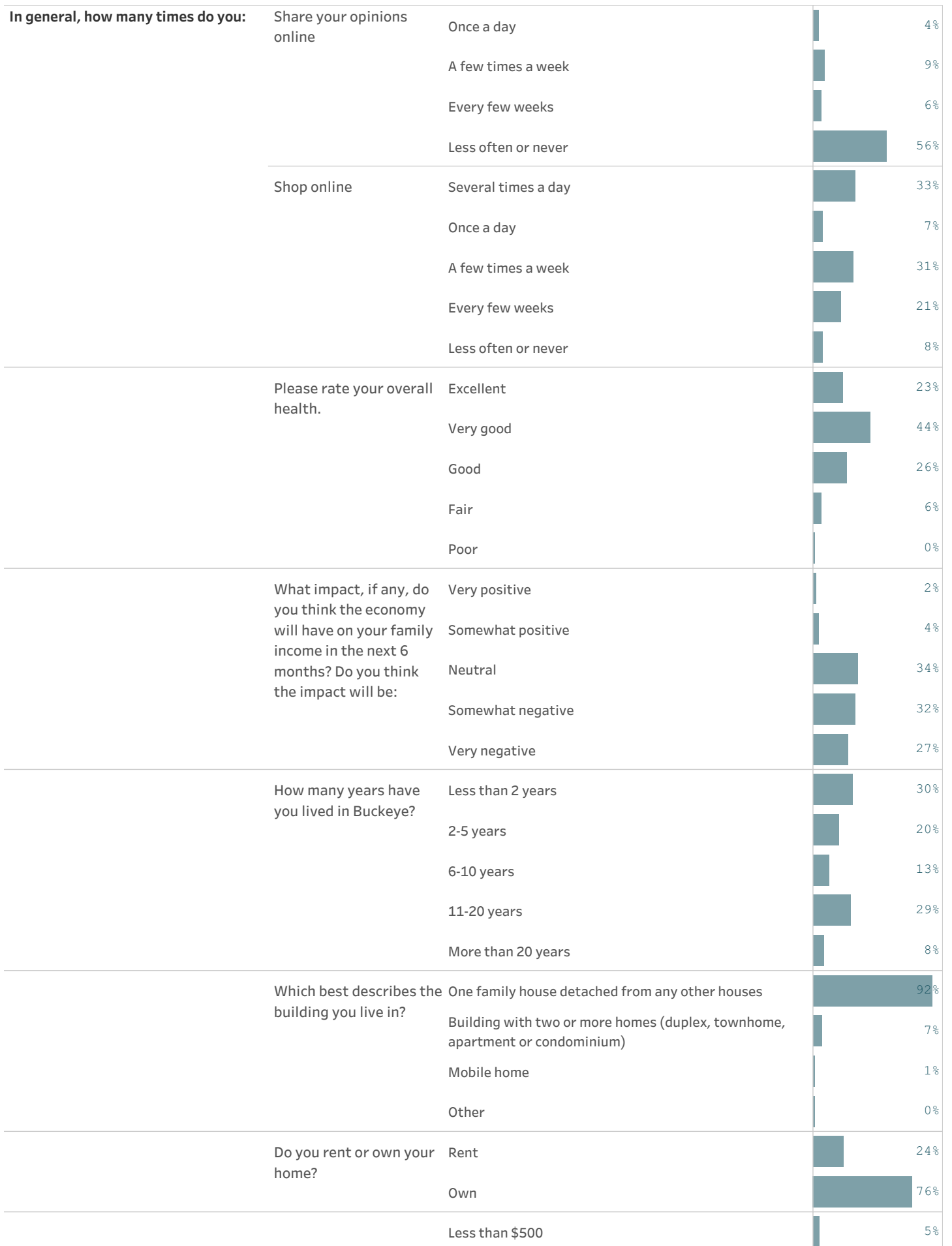
Overall, how would you rate the quality of the services provided by each of the following?	The City of Buckeye	Good		38%
		Fair		32%
		Poor		9%
	The Federal Government	Excellent		6%
		Good		21%
		Fair		28%
		Poor		44%
Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.	Overall economic health	Essential		63%
		Very important		29%
		Somewhat important		2%
		Not at all important		7%
	Overall quality of the transportation system	Essential		47%
		Very important		36%
		Somewhat important		15%
		Not at all important		3%
	Overall design or layout of residential and commercial areas	Essential		57%
		Very important		34%
Somewhat important			6%	
Not at all important			4%	
Overall quality of the utility infrastructure	Essential		62%	
	Very important		18%	
	Somewhat important		15%	
	Not at all important		4%	
Overall feeling of safety	Essential		62%	
	Very important		27%	
	Somewhat important		5%	
	Not at all important		6%	
Overall quality of natural environment	Essential		45%	
	Very important		43%	
	Somewhat important		7%	
	Not at all important		6%	
































Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.

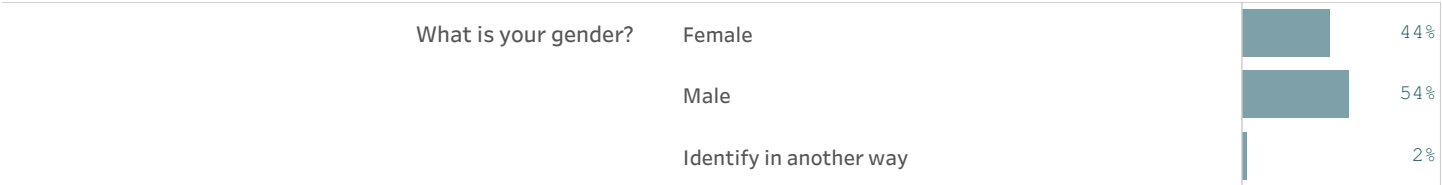
Overall quality of parks and recreation opportunities	Essential	46%
	Very important	42%
	Somewhat important	4%
	Not at all important	7%
Overall health and wellness opportunities	Essential	43%
	Very important	43%
	Somewhat important	8%
	Not at all important	6%
Overall opportunities for education, culture, and the arts	Essential	41%
	Very important	44%
	Somewhat important	12%
	Not at all important	4%
Residents' connection and engagement with their community	Essential	26%
	Very important	49%
	Somewhat important	18%
	Not at all important	7%
Please select the utility company that provides water for your home.	City of Buckeye	66%
	EPCOR	17%
	AZ Water	10%
	Other/don't know	7%
If your water provider is the City of Buckeye, please indicate how your water quality has changed, if at all, in the past five years.	Much better	4%
	Somewhat better	19%
	No change/stayed the same	53%
	Somewhat worse	6%
	Much worse	18%
How much, if at all, would you support services for trash and recycling pickup to be on the same day?	Strongly support	45%
	Somewhat support	21%
	Somewhat oppose	11%
	Strongly oppose	8%
	Don't know/no opinion	15%
For bulk trash pickup, would you prefer service to be:	More frequent	43%



How much of a source, if at all, are each of the following for you to receive information about the City government and its activities, events, and services?	social media (Facebook, Twitter, etc.)	Not a Source		45%
	Nextdoor	Major Source		28%
		Minor Source		38%
		Not a Source		34%
	Word-of-mouth	Major Source		28%
		Minor Source		48%
		Not a Source		25%
	Utility bill inserts	Major Source		25%
		Minor Source		35%
Not a Source			40%	
In general, how many times do you:	Access the internet from your home	Several times a day		83%
		Once a day		6%
		A few times a week		7%
		Every few weeks		4%
		Less often or never		1%
	Access the internet from your cell phone	Several times a day		91%
		Once a day		3%
		A few times a week		3%
		Every few weeks		2%
		Less often or never		2%
	Visit social media sites	Several times a day		58%
		Once a day		19%
		A few times a week		4%
		Every few weeks		3%
		Less often or never		16%
	Use or check email	Several times a day		68%
		Once a day		23%
A few times a week			5%	
Every few weeks			2%	
Less often or never			2%	
Share your opinions online	Several times a day		25%	



About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$500 to \$999		12%
		\$1,000 to \$1,499		33%
		\$1,500 to \$1,999		16%
		\$2,000 to \$2,499		18%
		\$2,500 to \$2,999		9%
		\$3,000 to \$3,499		3%
		\$3,500 or more		4%
		Do any children 17 or under live in your household?	No	
Yes				51%
	Are you or any other members of your household aged 65 or older?	No		74%
		Yes		26%
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		10%
		\$25,000 to \$49,999		15%
		\$50,000 to \$74,999		20%
		\$75,000 to \$99,999		16%
		\$100,000 to \$149,999		17%
		\$150,000 or more		22%
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		68%
		Yes, I consider myself to be Spanish, Hispanic, or Latino		32%
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2%
		Asian, Asian Indian, or Pacific Islander		3%
		Black or African American		9%
		White		76%
		Other		14%
	In which category is your age?	18-24 years		7%
		25-34 years		25%
		35-44 years		20%
		45-54 years		20%
		55-64 years		5%
		65-74 years		16%
		75 years or older		8%



Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Buckeye conducted a survey of 307 residents. Survey invitations were mailed to randomly selected households and data were collected from May 17th, 2022 to July 5th, 2022. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Buckeye. The open participation survey was identical to the probability sample survey with two small updates it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 21st, 2022. The survey remained open for 2 weeks and there were 266 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the City of Buckeye. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>































		Unweighted	Weighted	Target*
Age	18-34	14%	32%	32%
	35-54	39%	39%	39%
	55+	48%	30%	29%
Area	District 1	19%	11%	12%
	District 2	7%	10%	11%
	District 3	16%	15%	15%
	District 4	26%	26%	25%
	District 5	17%	18%	18%
	District 6	15%	20%	20%
Hispanic	No, not Spanish, Hispanic, or Latino	84%	65%	66%
	Yes, I consider myself to be Spanish, Hispa..	16%	35%	34%
Housing type	Attached	1%	4%	7%
	Detached	99%	96%	93%
race	Not white	13%	25%	26%
	White	87%	75%	74%
Race/ethnicity	Not white alone	23%	48%	48%
	White alone, not Hispanic or Latino	77%	52%	52%
Sex	Female	69%	44%	45%
	Male	31%	56%	55%
Sex/age	Female 18-34	10%	14%	14%
	Female 35-54	29%	15%	17%
	Female 55+	30%	15%	14%
	Male 18-34	4%	19%	19%
	Male 35-54	10%	23%	22%
	Male 55+	18%	14%	14%
Tenure	Own	95%	78%	75%
	Rent	5%	22%	25%

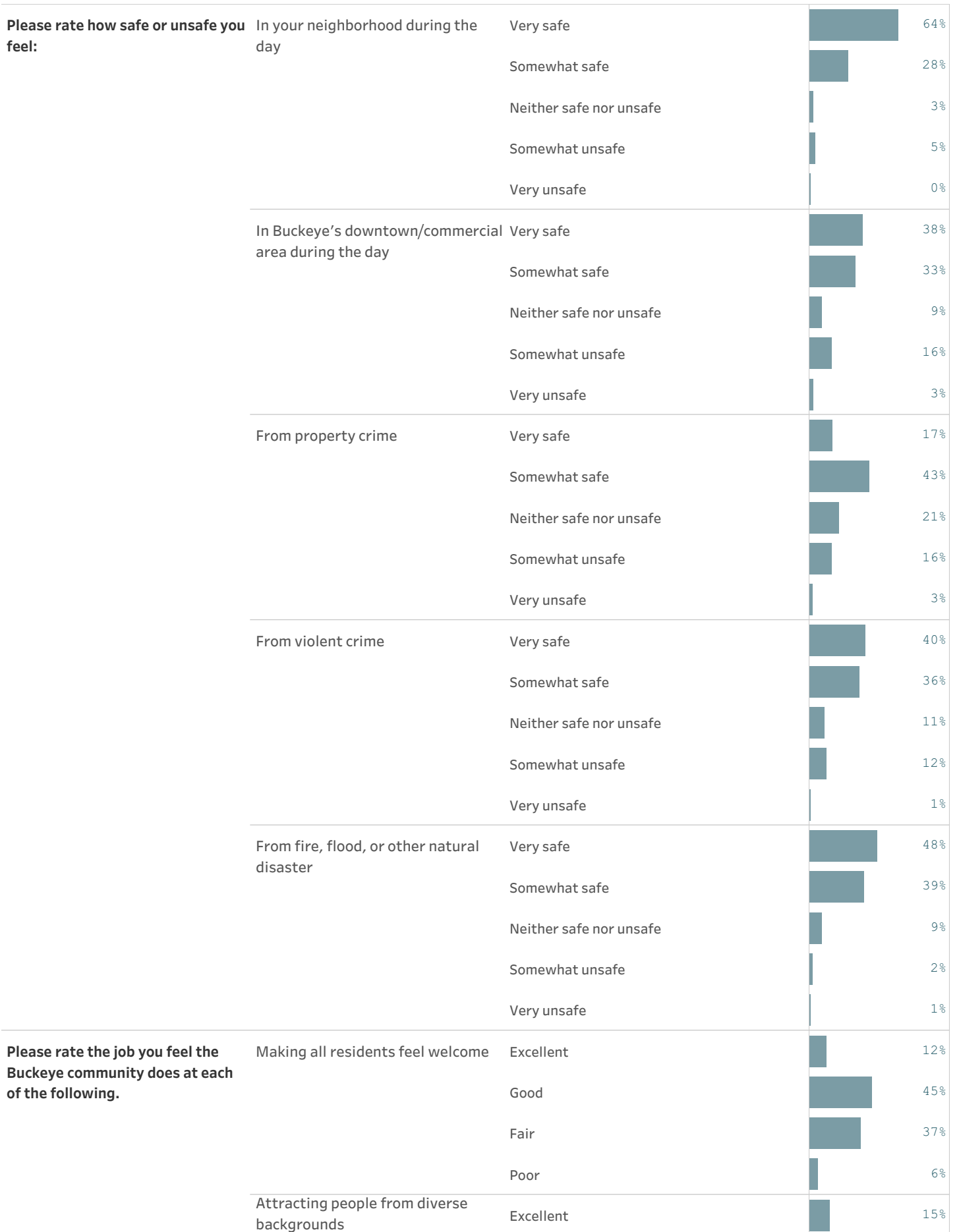
Open participation survey results































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.































	In which Voting District of Buckeye do you live?	District 1 - Light Blue	11%
		District 2 - Pink	9%
		District 3 - Orange	15%
		District 4 - Blue	25%
		District 5 - Green	18%
		District 6 - Yellow	19%
		None of these/I do not live in Buckeye	4%
Please rate each of the following aspects of quality of life in Buckeye.	Buckeye as a place to live	Excellent	11%
		Good	63%
		Fair	24%
		Poor	2%
Your neighborhood as a place to live	Excellent	30%	
	Good	55%	
	Fair	13%	
	Poor	1%	
Buckeye as a place to raise children	Excellent	13%	
	Good	46%	
	Fair	34%	
	Poor	8%	
Buckeye as a place to work	Excellent	8%	
	Good	23%	
	Fair	34%	
	Poor	35%	
Buckeye as a place to visit	Excellent	1%	
	Good	22%	
	Fair	41%	
	Poor	36%	

Please rate each of the following aspects of quality of life in Buckeye.	Buckeye as a place to retire	Excellent		17%
		Good		42%
		Fair		32%
		Poor		9%
	The overall quality of life	Excellent		9%
		Good		57%
		Fair		32%
		Poor		1%
	Sense of community	Excellent		10%
		Good		45%
		Fair		39%
		Poor		6%
Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall economic health	Excellent		10%
		Good		50%
		Fair		37%
		Poor		3%
	Overall quality of the transportation system	Excellent		1%
		Good		5%
		Fair		33%
		Poor		61%
	Overall design or layout of residential and commercial areas	Excellent		3%
		Good		32%
		Fair		40%
		Poor		26%
	Overall quality of the utility infrastructure	Excellent		10%
		Good		40%
		Fair		33%
		Poor		18%
	Overall feeling of safety	Excellent		20%
		Good		42%





























Please rate each of the following characteristics as they relate to Buckeye as a whole.	Overall feeling of safety	Fair		28%
		Poor		10%
Overall quality of natural environment		Excellent		18%
		Good		53%
		Fair		23%
		Poor		6%
Overall quality of parks and recreation opportunities		Excellent		11%
		Good		40%
		Fair		33%
		Poor		16%
Overall health and wellness opportunities		Excellent		4%
		Good		31%
		Fair		47%
		Poor		18%
Overall opportunities for education, culture, and the arts		Excellent		0%
		Good		19%
		Fair		46%
		Poor		35%
Residents' connection and engagement with their community		Excellent		5%
		Good		36%
		Fair		41%
		Poor		18%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Buckeye to someone who asks	Very likely		27%
		Somewhat likely		47%
		Somewhat unlikely		17%
		Very unlikely		9%
Remain in Buckeye for the next five years		Very likely		56%
		Somewhat likely		23%
		Somewhat unlikely		10%
		Very unlikely		11%

































Please rate the job you feel the Buckeye community does at each of the following.	Attracting people from diverse backgrounds	Good		49%
		Fair		24%
		Poor		13%
Valuing/respecting residents from diverse backgrounds	Excellent		15%	
	Good		54%	
	Fair		22%	
	Poor		9%	
Taking care of vulnerable residents	Excellent		5%	
	Good		43%	
	Fair		41%	
	Poor		11%	
Please rate each of the following in the Buckeye community.	Overall quality of business and service establishments	Excellent		5%
		Good		28%
		Fair		47%
		Poor		20%
Variety of business and service establishments	Excellent		5%	
	Good		14%	
	Fair		29%	
	Poor		52%	
Vibrancy of downtown/commercial area	Excellent		2%	
	Good		12%	
	Fair		32%	
	Poor		54%	
Employment opportunities	Excellent		2%	
	Good		16%	
	Fair		56%	
	Poor		26%	
Shopping opportunities	Excellent		3%	
	Good		11%	
	Fair		32%	

Please rate each of the following in the Buckeye community.	Shopping opportunities	Poor		54%
	Cost of living	Excellent		2%
		Good		41%
		Fair		45%
		Poor		13%
Overall image or reputation	Excellent		8%	
	Good		36%	
	Fair		45%	
	Poor		11%	
Please also rate each of the following in the Buckeye community.	Traffic flow on major streets	Excellent		7%
		Good		20%
		Fair		29%
		Poor		44%
	Ease of public parking	Excellent		5%
		Good		47%
		Fair		32%
		Poor		17%
	Ease of travel by car	Excellent		6%
		Good		36%
		Fair		38%
		Poor		19%
Ease of travel by public transportation	Excellent		0%	
	Good		4%	
	Fair		13%	
	Poor		84%	
Ease of travel by bicycle	Excellent		2%	
	Good		17%	
	Fair		28%	
	Poor		53%	
Ease of walking	Excellent		7%	

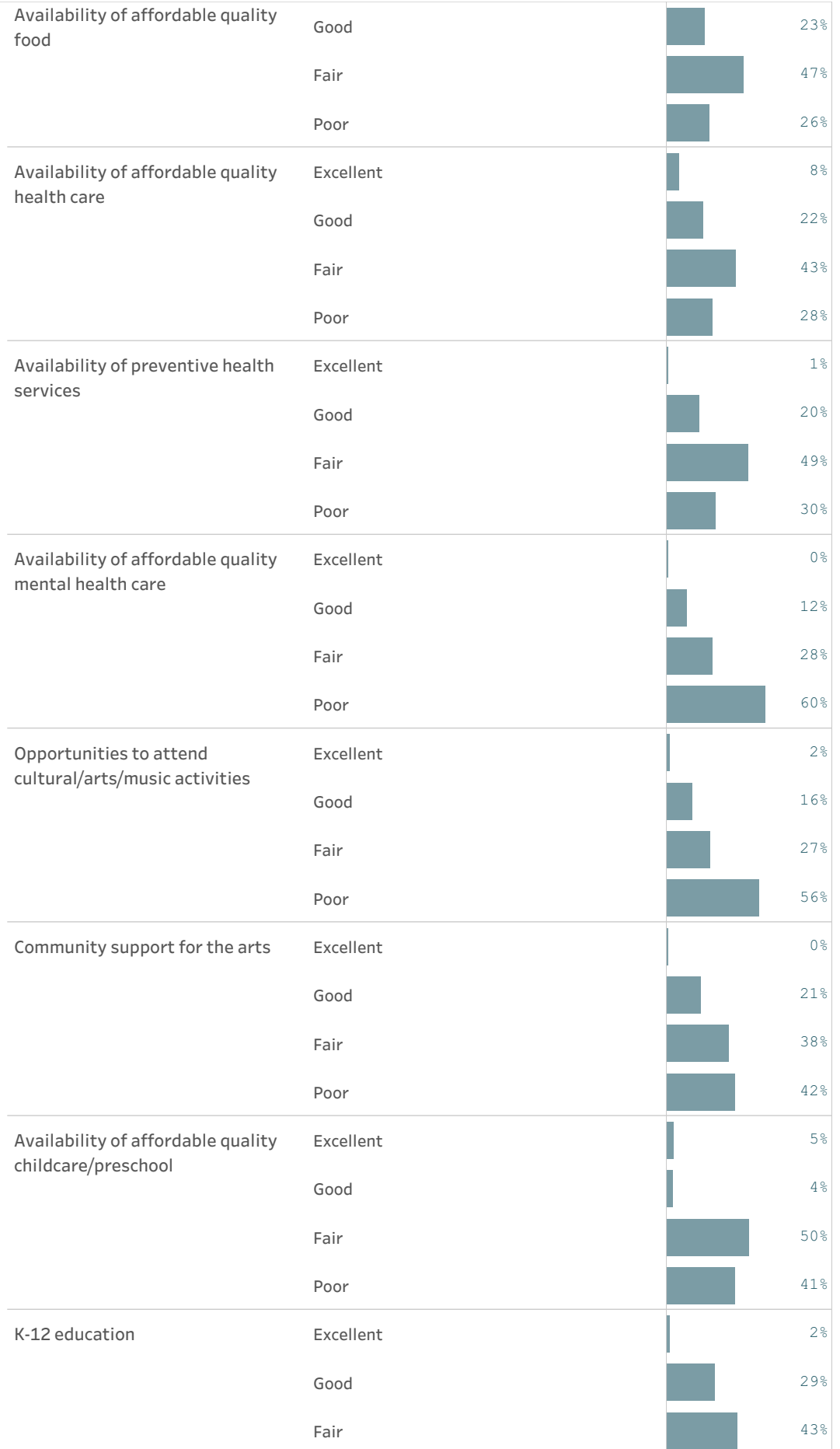
Please also rate each of the following in the Buckeye community.

Ease of walking	Good		25%
	Fair		36%
	Poor		32%
Well-planned residential growth	Excellent		5%
	Good		26%
	Fair		35%
	Poor		35%
Well-planned commercial growth	Excellent		7%
	Good		21%
	Fair		30%
	Poor		41%
Well-designed neighborhoods	Excellent		5%
	Good		46%
	Fair		34%
	Poor		14%
Preservation of the historical or cultural character of the community	Excellent		8%
	Good		44%
	Fair		26%
	Poor		21%
Public places where people want to spend time	Excellent		1%
	Good		17%
	Fair		31%
	Poor		51%
Variety of housing options	Excellent		3%
	Good		30%
	Fair		41%
	Poor		26%
Availability of affordable quality housing	Excellent		5%
	Good		12%
	Fair		43%































Please also rate each of the following in the Buckeye community.































Availability of affordable quality housing	Poor		39%
Overall quality of new development	Excellent		11%
	Good		34%
	Fair		36%
	Poor		19%
Overall appearance	Excellent		6%
	Good		33%
	Fair		43%
	Poor		18%
Cleanliness	Excellent		15%
	Good		47%
	Fair		31%
	Poor		7%
Air quality	Excellent		14%
	Good		36%
	Fair		38%
	Poor		11%
Availability of paths and walking trails	Excellent		13%
	Good		38%
	Fair		31%
	Poor		18%
Fitness opportunities	Excellent		6%
	Good		36%
	Fair		38%
	Poor		20%
Recreational opportunities	Excellent		4%
	Good		35%
	Fair		44%
	Poor		17%
Availability of affordable quality food	Excellent		4%

Please also rate each of the following in the Buckeye community.

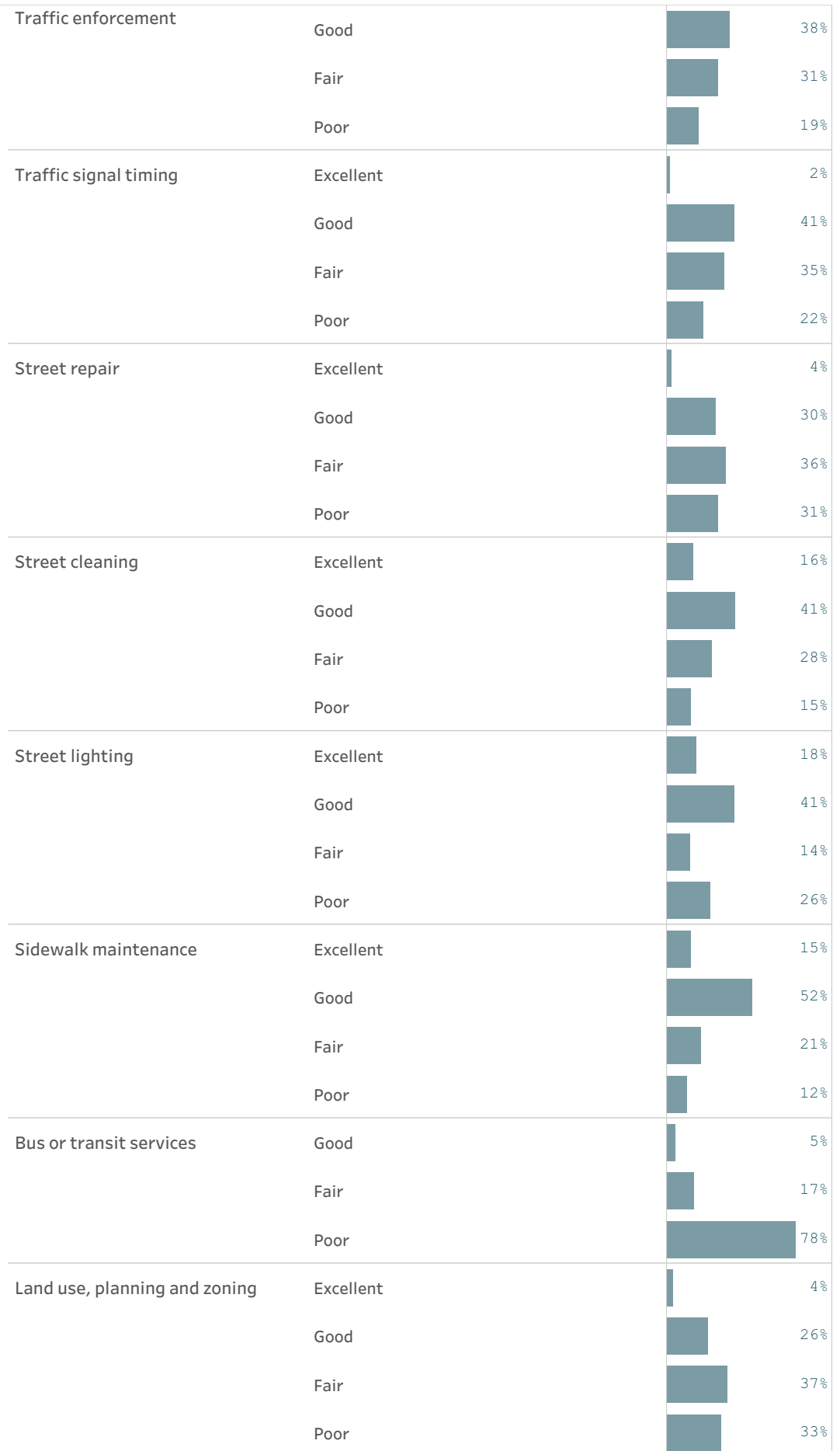


Please also rate each of the following in the Buckeye community.

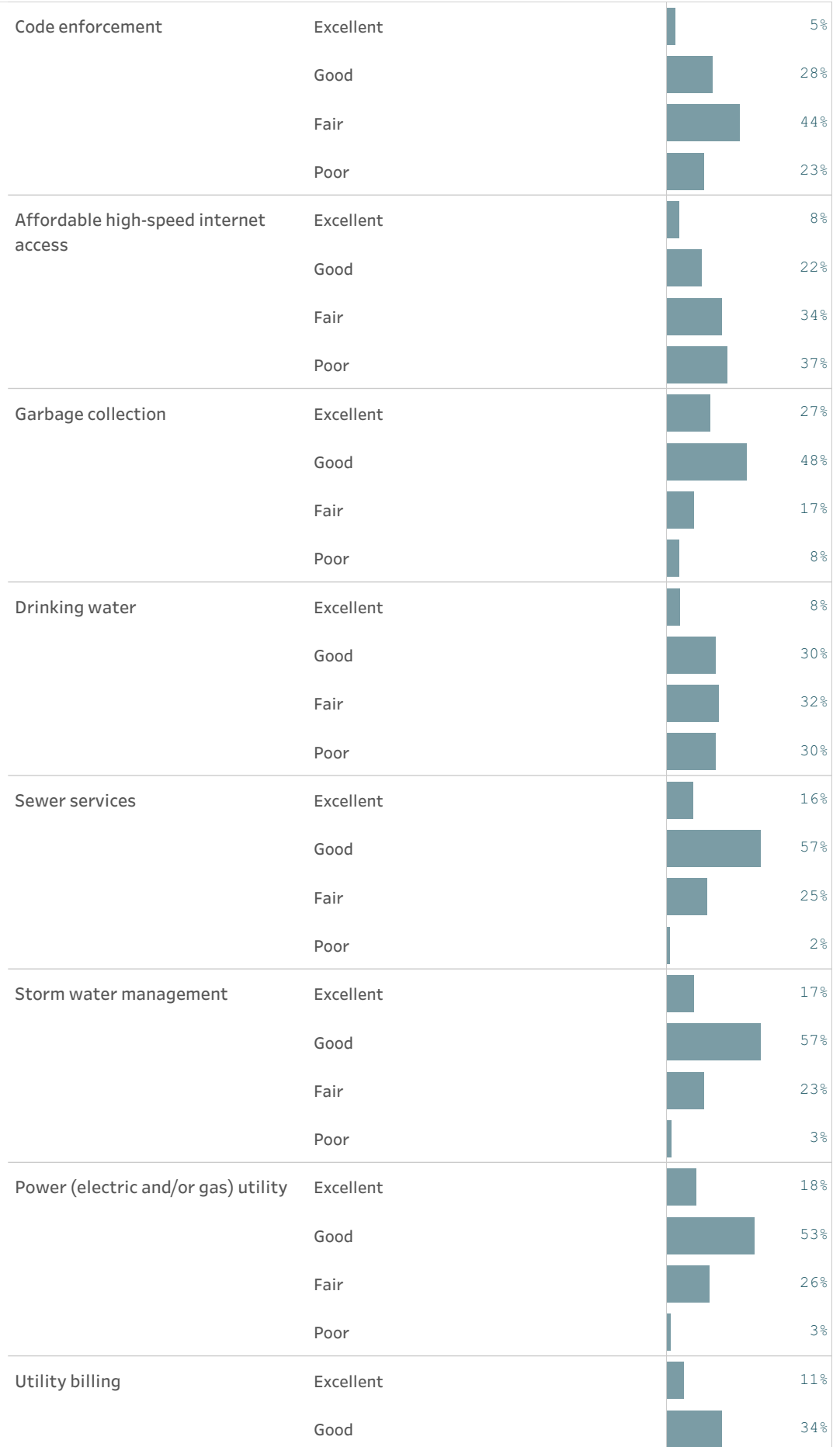
K-12 education	Poor		26%
Adult educational opportunities	Excellent		1%
	Good		21%
	Fair		37%
	Poor		41%
Sense of civic/community pride	Excellent		2%
	Good		36%
	Fair		39%
	Poor		23%
Neighborliness of residents	Excellent		11%
	Good		32%
	Fair		45%
	Poor		12%
Opportunities to participate in social events and activities	Excellent		2%
	Good		33%
	Fair		46%
	Poor		20%
Opportunities to attend special events and festivals	Excellent		5%
	Good		28%
	Fair		39%
	Poor		28%
Opportunities to volunteer	Excellent		5%
	Good		46%
	Fair		27%
	Poor		21%
Opportunities to participate in community matters	Excellent		4%
	Good		40%
	Fair		36%
	Poor		20%
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		11%

Please also rate each of the following in the Buckeye community.	Openness and acceptance of the community toward people of diverse backgrounds	Good		45%
		Fair		24%
		Poor		19%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Buckeye for help or information	No		50%
		Yes		50%
	Contacted Buckeye elected officials to express your opinion	No		79%
		Yes		21%
	Attended a local public meeting	No		72%
		Yes		28%
	Watched a local public meeting	No		65%
		Yes		35%
	Volunteered your time to some group/activity	No		69%
		Yes		31%
	Campaigned or advocated for a local issue, cause, or candidate	No		86%
		Yes		14%
	Voted in your most recent local election	No		30%
		Yes		70%
Carpooled with other adults or children instead of driving alone	No		49%	
	Yes		51%	
Walked or biked instead of driving	No		60%	
	Yes		40%	
Please rate the quality of each of the following services in Buckeye.	Public information services	Excellent		8%
		Good		43%
		Fair		38%
		Poor		11%
	Economic development	Excellent		6%
		Good		39%
		Fair		39%
		Poor		16%
	Traffic enforcement	Excellent		11%

Please rate the quality of each of the following services in Buckeye.



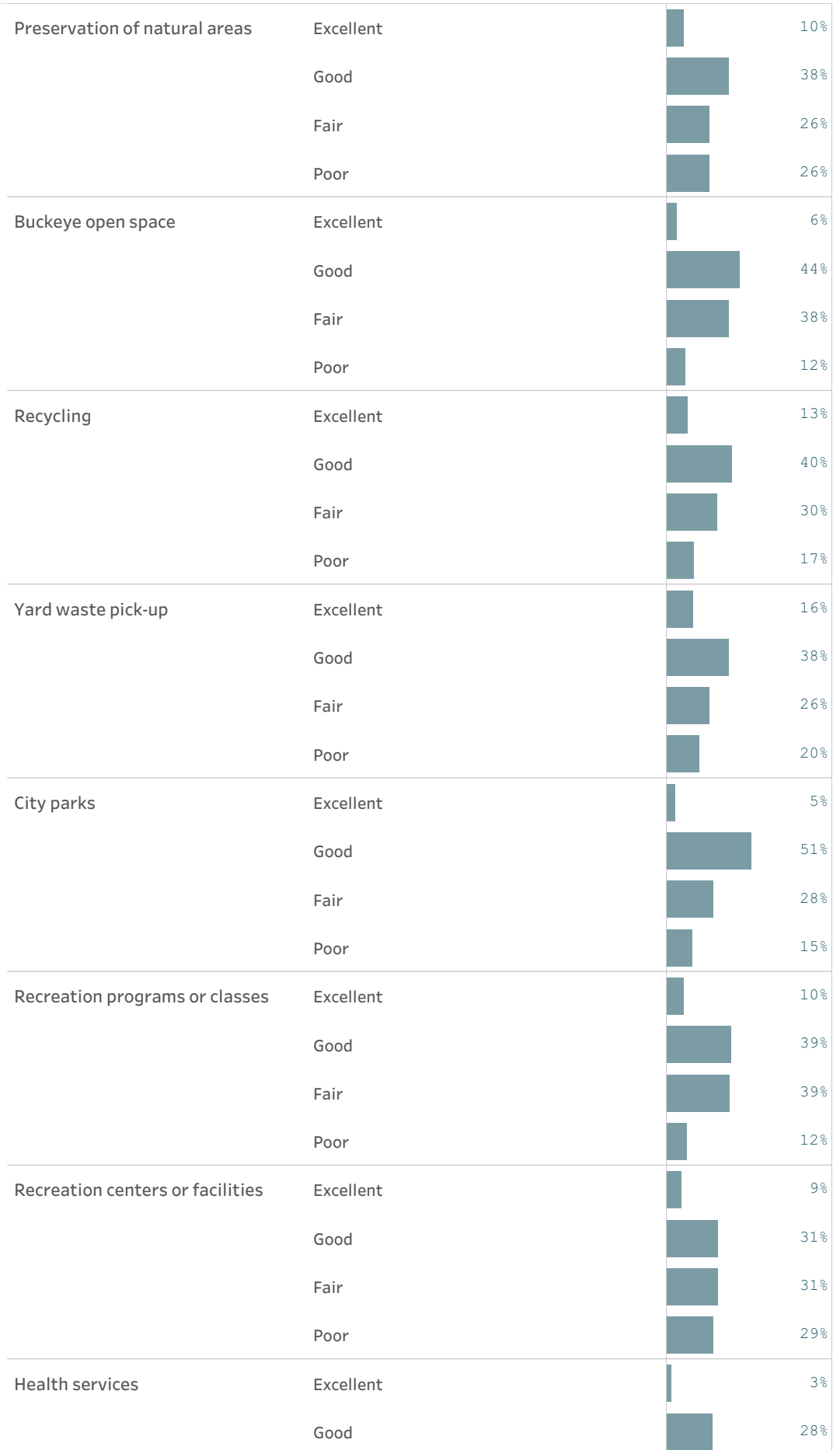
Please rate the quality of each of the following services in Buckeye.

































Please rate the quality of each of the following services in Buckeye.

Utility billing	Fair		36%
	Poor		20%
Police services	Excellent		32%
	Good		36%
	Fair		27%
	Poor		5%
Crime prevention	Excellent		19%
	Good		46%
	Fair		26%
	Poor		9%
Animal control	Excellent		13%
	Good		47%
	Fair		28%
	Poor		12%
Ambulance or emergency medical services	Excellent		24%
	Good		44%
	Fair		28%
	Poor		4%
Fire services	Excellent		44%
	Good		45%
	Fair		11%
	Poor		0%
Fire prevention and education	Excellent		9%
	Good		50%
	Fair		32%
	Poor		9%
Emergency preparedness	Excellent		11%
	Good		33%
	Fair		35%
	Poor		21%

Please rate the quality of each of the following services in Buckeye.



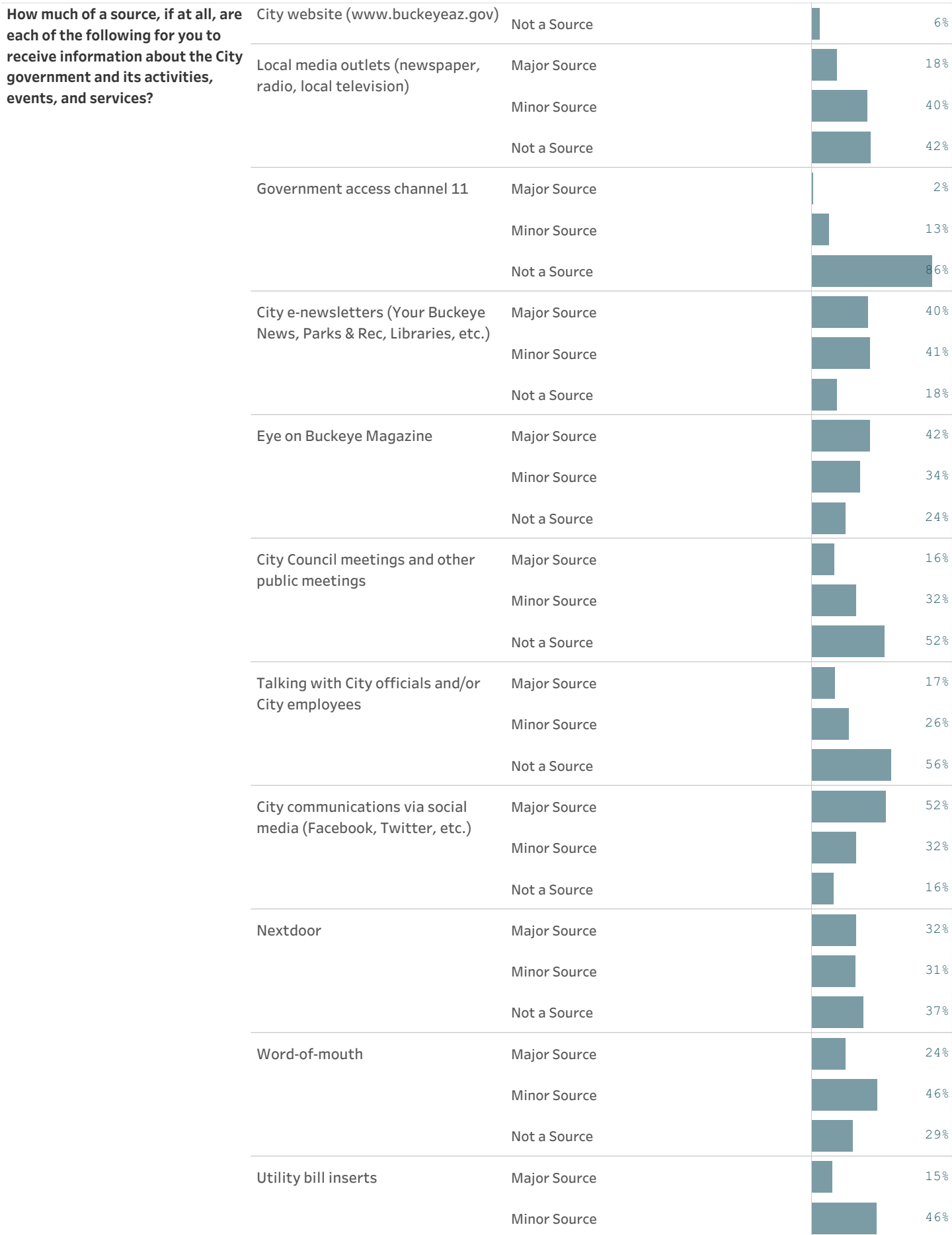
Please rate the quality of each of the following services in Buckeye.	Health services	Fair		44%
		Poor		25%
	Public library services	Excellent		30%
		Good		47%
		Fair		18%
		Poor		5%
	Overall customer service by Buckeye employees	Excellent		30%
		Good		43%
Fair			25%	
Poor			2%	
Please rate the following categories of Buckeye government performance.	The value of services for the taxes paid to Buckeye	Excellent		10%
		Good		34%
		Fair		39%
		Poor		18%
	The overall direction that Buckeye is taking	Excellent		13%
		Good		42%
		Fair		26%
		Poor		19%
	The job Buckeye government does at welcoming resident involvement	Excellent		10%
		Good		32%
		Fair		38%
		Poor		20%
Overall confidence in Buckeye government	Excellent		9%	
	Good		29%	
	Fair		43%	
	Poor		18%	
Generally acting in the best interest of the community	Excellent		11%	
	Good		36%	
	Fair		38%	
	Poor		15%	

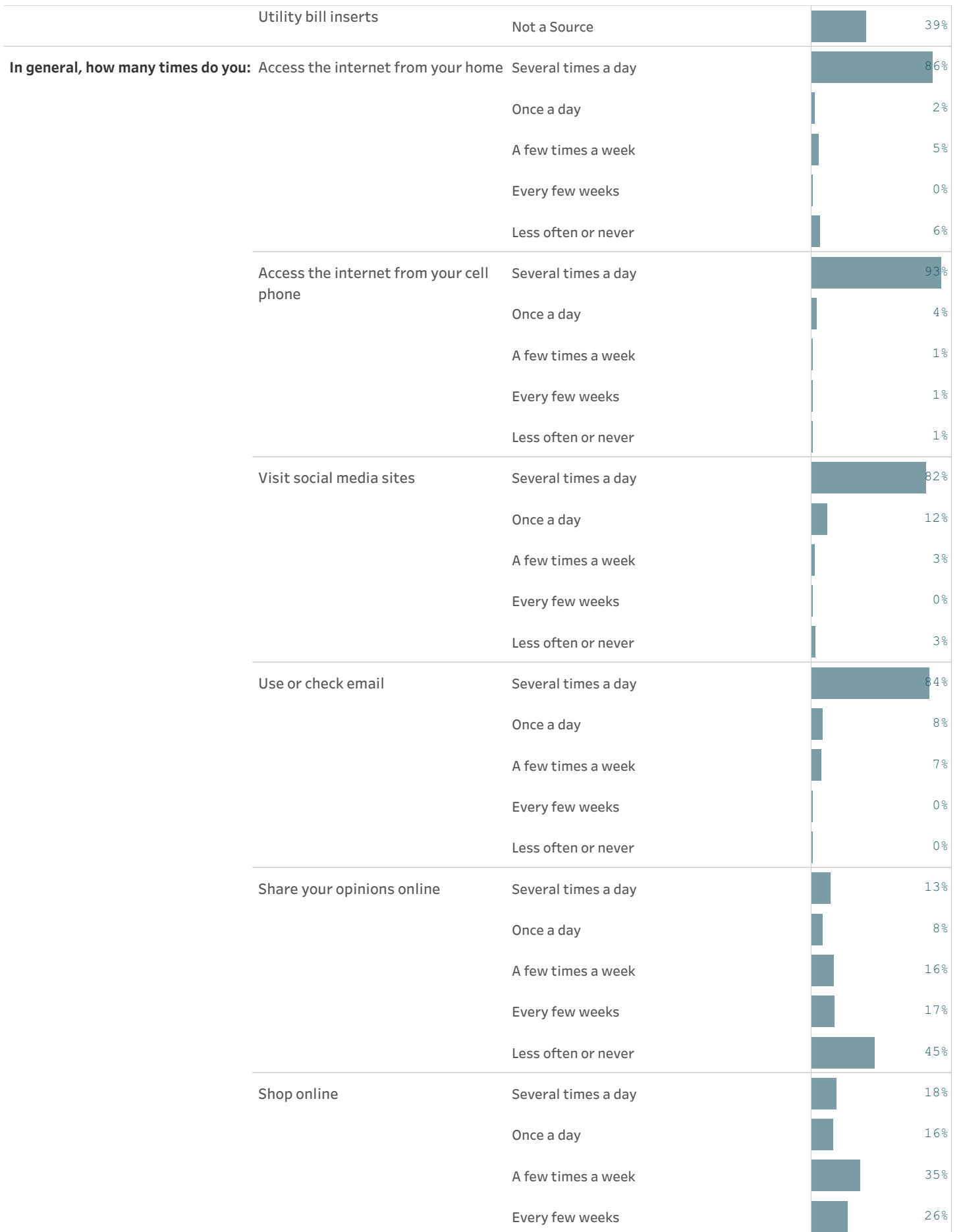
Please rate the following categories of Buckeye government performance.	Being honest	Excellent		12%
		Good		39%
		Fair		38%
		Poor		11%
Being open and transparent to the public	Excellent		10%	
	Good		34%	
	Fair		47%	
	Poor		9%	
Informing residents about issues facing the community	Excellent		11%	
	Good		35%	
	Fair		37%	
	Poor		18%	
Treating all residents fairly	Excellent		15%	
	Good		37%	
	Fair		35%	
	Poor		13%	
Treating residents with respect	Excellent		13%	
	Good		44%	
	Fair		38%	
	Poor		4%	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Buckeye	Excellent		11%
		Good		49%
		Fair		34%
		Poor		7%
The Federal Government	Excellent		5%	
	Good		21%	
	Fair		30%	
	Poor		44%	
Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.	Overall economic health	Essential		60%
		Very important		31%

Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.





























Overall economic health	Somewhat important		9%
Overall quality of the transportation system	Essential		45%
	Very important		31%
	Somewhat important		20%
	Not at all important		3%
Overall design or layout of residential and commercial areas	Essential		50%
	Very important		42%
	Somewhat important		8%
	Not at all important		0%
Overall quality of the utility infrastructure	Essential		71%
	Very important		22%
	Somewhat important		7%
Overall feeling of safety	Essential		72%
	Very important		26%
	Somewhat important		1%
Overall quality of natural environment	Essential		34%
	Very important		48%
	Somewhat important		17%
	Not at all important		1%
Overall quality of parks and recreation opportunities	Essential		27%
	Very important		52%
	Somewhat important		21%
	Not at all important		0%
Overall health and wellness opportunities	Essential		31%
	Very important		45%
	Somewhat important		23%
	Not at all important		1%
Overall opportunities for education, culture, and the arts	Essential		36%
	Very important		41%
	Somewhat important		22%

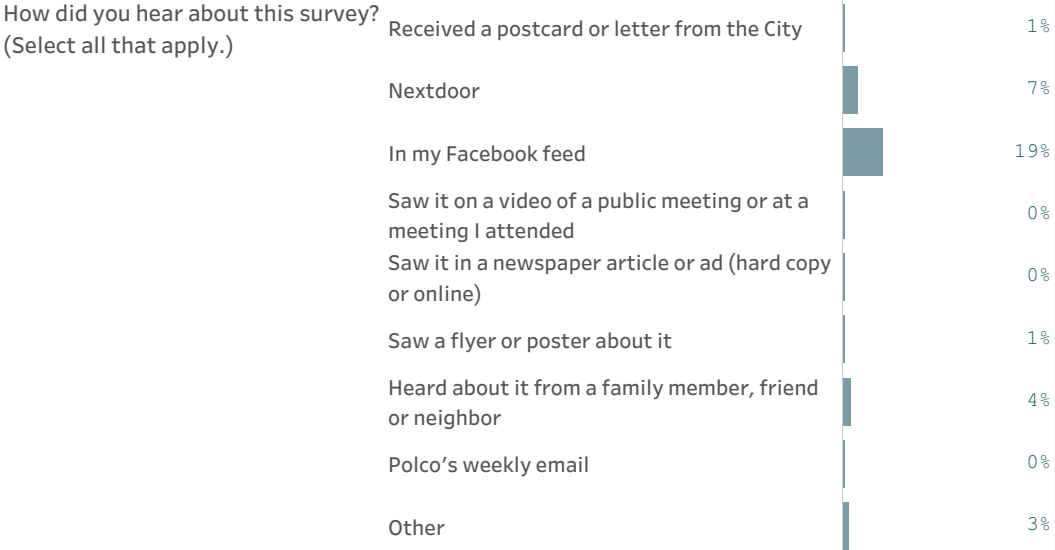
Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Not at all important	1%
	Residents' connection and engagement with their community	Essential	26%
		Very important	35%
		Somewhat important	38%
		Not at all important	1%
Please select the utility company that provides water for your home.	City of Buckeye	60%	
	EPCOR	21%	
	AZ Water	9%	
	Other/don't know	9%	
If your water provider is the City of Buckeye, please indicate how your water quality has changed, if at all, in the past five years.	Much better	0%	
	Somewhat better	11%	
	No change/stayed the same	71%	
	Somewhat worse	16%	
	Much worse	2%	
How much, if at all, would you support services for trash and recycling pickup to be on the same day?	Strongly support	47%	
	Somewhat support	17%	
	Somewhat oppose	10%	
	Strongly oppose	5%	
	Don't know/no opinion	21%	
For bulk trash pickup, would you prefer service to be:	More frequent	41%	
	Less frequent	6%	
	Stay the same	47%	
	Don't know/no opinion	6%	
The City of Buckeye administration is currently open Monday through Thursday from 7:00am to 6:00pm and closed Fridays. How much of an impact, if any, has this schedule had on your ability to conduct business with and/or communicate with the City?	Major positive impact	6%	
	Minor positive impact	6%	
	No impact	69%	
	Minor negative impact	13%	
	Major negative impact	6%	
How much of a source, if at all, are each of the following for you to receive information about the City government and its activities, events, and services?	City website (www.buckeyeaz.gov)	Major Source	63%
		Minor Source	31%





In general, how many times do you: Shop online	Less often or never		5%	
Please rate your overall health.	Excellent		24%	
	Very good		43%	
	Good		28%	
	Fair		4%	
	Poor		2%	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		5%	
	Somewhat positive		4%	
	Neutral		32%	
	Somewhat negative		42%	
	Very negative		17%	
How many years have you lived in Buckeye?	Less than 2 years		17%	
	2-5 years		39%	
	6-10 years		14%	
	11-20 years		25%	
	More than 20 years		5%	
Which best describes the building you live in?	One family house detached from any other houses		92%	
	Building with two or more homes (duplex, townhome, apartment or condominium)		4%	
	Mobile home		2%	
	Other		2%	
Do you rent or own your home?	Rent		22%	
	Own		78%	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		4%
		\$500 to \$999		8%
		\$1,000 to \$1,499		24%
		\$1,500 to \$1,999		29%
		\$2,000 to \$2,499		22%
		\$2,500 to \$2,999		8%
		\$3,000 to \$3,499		4%
		\$3,500 or more		1%

	Do any children 17 or under live in your household?	No		50%
		Yes		50%
	Are you or any other members of your household aged 65 or older?	No		75%
		Yes		25%
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		1%
		\$25,000 to \$49,999		12%
		\$50,000 to \$74,999		20%
		\$75,000 to \$99,999		31%
		\$100,000 to \$149,999		20%
		\$150,000 or more		16%
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		65%
		Yes, I consider myself to be Spanish, Hispanic, or Latino		35%
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		5%
		Asian, Asian Indian, or Pacific Islander		6%
		Black or African American		6%
		White		80%
		Other		13%
	In which category is your age?	18-24 years		0%
		25-34 years		32%
		35-44 years		24%
		45-54 years		15%
		55-64 years		14%
		65-74 years		10%
		75 years or older		4%
	What is your gender?	Female		44%
		Male		56%
	How did you hear about this survey? (Select all that apply.)	The City's website		12%
		The City's social media (Facebook, Twitter, Instagram, etc.)		44%
		Received an email from the City		24%
		In a City newsletter or utility bill		5%





May 2022

Dear City of Buckeye Resident:

Please help us shape the future of Buckeye! You have been selected at random to participate in the 2022 Buckeye Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number of households being surveyed. Your feedback will help Buckeye make decisions that affect our City.

A few things to remember:

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<https://polco.us/xxplaceholder>

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 623-349-6000.

Thank you for your time and participation!

Sincerely,

Eric Orsborn
Mayor/Alcalde

Estimado Residente de la Ciudad de Buckeye:

¡Por favor ayúdenos a moldear el futuro de Buckeye! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Buckeye del 2022. **Si ya completó la encuesta en línea, gracias. Por favor no responda dos veces.**

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante—especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Buckeye tomar decisiones que afectarán a nuestra Ciudad.

Algunas cosas para recordar:

- **Sus respuestas son confidenciales y no se compartirá ninguna información de identificación.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta *en inglés* por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea *en español* en:**

<https://polco.us/xxplaceholder>

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta, por favor llame al 623-349-6000.

¡Gracias por su tiempo y participación!

Atentamente,

The City of Buckeye 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Buckeye.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Buckeye as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Buckeye as a place to raise children	1	2	3	4	5
Buckeye as a place to work.....	1	2	3	4	5
Buckeye as a place to visit.....	1	2	3	4	5
Buckeye as a place to retire.....	1	2	3	4	5
The overall quality of life in Buckeye	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Buckeye as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Buckeye.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Buckeye.....	1	2	3	4	5
Overall design or layout of Buckeye's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Buckeye (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Buckeye	1	2	3	4	5
Overall quality of natural environment in Buckeye.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Buckeye	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Buckeye to someone who asks.....	1	2	3	4	5
Remain in Buckeye for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Buckeye's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Buckeye community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Buckeye community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Buckeye.....	1	2	3	4	5
Variety of business and service establishments in Buckeye	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Buckeye	1	2	3	4	5
Overall image or reputation of Buckeye	1	2	3	4	5

7. Please also rate each of the following in the Buckeye community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Buckeye.....	1	2	3	4	5
Ease of travel by public transportation in Buckeye.....	1	2	3	4	5
Ease of travel by bicycle in Buckeye.....	1	2	3	4	5
Ease of walking in Buckeye.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Buckeye.....	1	2	3	4	5
Overall appearance of Buckeye.....	1	2	3	4	5
Cleanliness of Buckeye.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Buckeye.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Buckeye (in-person, phone, email, or web) for help or information.....	1	2
Contacted Buckeye elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Buckeye.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

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9. Please rate the quality of each of the following services in Buckeye.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Buckeye open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
Buckeye parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Buckeye employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Buckeye government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Buckeye.....	1	2	3	4	5
The overall direction that Buckeye is taking.....	1	2	3	4	5
The job Buckeye government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Buckeye government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Buckeye.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Buckeye community to focus on each of the following in the coming two years.

	<u>Very Essential</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>important</u>
Overall economic health of Buckeye.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Buckeye.....	1	2	3	4
Overall design or layout of Buckeye's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Buckeye (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Buckeye.....	1	2	3	4
Overall quality of natural environment in Buckeye.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Buckeye.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community.....	1	2	3	4

13. Please select the utility company that provides water for your home.

- City of Buckeye (go to question 14)
- EPCOR (skip to question 15)
- AZ Water (skip to question 15)
- Other/don't know (skip to question 15)

14. If your water provider is the City of Buckeye, please indicate how your water quality has changed, if at all, in the past five years.

- Much better
- Somewhat better
- No change/stayed the same
- Somewhat worse
- Much worse
- Don't know

15. How much, if at all, would you support services for trash and recycling pickup to be on the same day?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know/no opinion

16. For bulk trash pickup, would you prefer service to be:

- More frequent
- Less frequent
- Stay the same
- Don't know/no opinion

17. The City of Buckeye administration is currently open Monday through Thursday from 7:00am to 6:00pm and closed Fridays. How much of an impact, if any, has this schedule had on your ability to conduct business with and/or communicate with the City?

- Major positive impact
- Minor positive impact
- No impact
- Minor negative impact
- Major negative impact
- Don't know

18. How much of a source, if at all, are each of the following for you to receive information about the City government and its activities, events, and services?

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website (www.buckeyeaz.gov).....	1	2	3
Local media outlets (newspaper, radio, local television).....	1	2	3
Government access channel 11.....	1	2	3
City e-newsletters (Your Buckeye News, Parks & Rec, Libraries, etc.).....	1	2	3
Eye on Buckeye Magazine.....	1	2	3
City Council meetings and other public meetings.....	1	2	3
Talking with City officials and/or City employees.....	1	2	3
City communications via social media (Facebook, Twitter, etc.).....	1	2	3
Nextdoor.....	1	2	3
Word-of-mouth.....	1	2	3
Utility bill inserts.....	1	2	3

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Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Buckeye?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White or Caucasian
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Female
 Male
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502